

Brighton & Hove Strategic Partnership

APPENDIX 1 : City Performance Plan 6-month Progress Report (11/12)

1. Promoting Enterprise and Learning

1.1 Sustain and grow the business base

Strategy: 1.1.1 Strong International Trade

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Strong international trade	Cheryl Finella - Lead Economic Development Officer	Ongoing	01/04/2011	31/03/2012	
<p>ACTION PROGRESS COMMENTS</p> <p>Progress so far The council is working with the Coast to Capital Local Enterprise Partnership (LEP) to undertake further research into the barriers to international trade for Small and Medium Employers (SME) the research will inform how the constituent parts of the LEP can provide the most appropriate support for those businesses wishing to trade internationally.</p> <p>The work of Visit Brighton continues to develop the city's international visitor market (for more detail see below)</p> <p>Last Updated - 11/11/2011 Accountable Strategic Director: Geoff Raw</p>					

Strategy: 1.1.2 A Globally competitive creative and environmental industries sector

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: a globally competitive creative and environmental industries sector	Paula Murray - Head of Culture & Economy	Ongoing	01/04/2011	31/03/2012	
<p>ACTION PROGRESS COMMENTS</p> <p>Progress so far A business survey has been conducted into key sectors including the creative and environmental industries; the information has been used to inform programmes such as the Ride the Wave business support programme.</p> <p>Future work planned A new website for the creative and cultural industries is being developed; working with the merged partnerships of Brighton and Hove Arts Commission and Creative Brighton, the council is building a focal point for information on business support activity and networking opportunities and will support the partnership to develop further training and networking sessions directly.</p> <p>Creative use of empty commercial space is being investigated further and a meeting with local commercial agents to discuss how this empty space can be more effectively used to support the creative industries sector is planned. The council is also involved in a bid for European funding to fill empty shopfront spaces with creative activity.</p> <p>Environmental Technology sector networks are being developed further to help promote the city as a location for sector businesses and to facilitate supply chain networks and peer to peer work within the sector.</p> <p>Economic Development is continuing membership of the East Sussex Sustainable Business Partnership. They are a delivery partner for the Low Carbon Essentials project, and EU funded scheme aimed at reducing waste, carbon emissions, energy and therefore cost base for local businesses.</p> <p>The BETRE (Business Excellence Through Resource Efficiency) scheme continues to provide SME's with advice on reducing energy costs and developing more sustainable business practices.</p> <p>Last Updated - 11/11/2011 Accountable Strategic Director: Geoff Raw</p>					

Strategy: 1.1.3 A City that attracts visitors from the UK and near Europe

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: a city that attracts visitors from the UK and near Europe	Adam Bates - Head of Tourism & Venues	In Progress	01/04/2011	31/03/2012	50%
ACTION PROGRESS COMMENTS					
The latest annual economic impact assessment is from 2009. The 2010 model is produced shortly. In 2009 it showed an impact of £732m on the local economy and supported 18.5k jobs and 13.6k ftes.					
However data for 2011 to date shows a general trend of improvement and strong performance in relation to tourism.					
At the council Visitor Information centre, enquiries for the period are up 1.39% in comparison to the previous year, e-mails are up 6.3%, footfall up 5.99% and agency/ticket sales up 5.9%.					
For the first 7 months of the year accommodation occupancy is up across 6 of the 7 months and achieved the following room occupancy – Jan 39.47%; Feb 51.7%; Mar 52.6%; Apr 73.42%; May 65.6%; Jun 76.2% and Jul 85.6%.					
Additionally for 2010 the city was classified by the ONS as being in the top 10 UK destinations for international arrivals.					
Activity on Visitbrighton.com has increased by 23% in 2011 compared to 2010 and 33 conferences have been secured by Visitbrighton in 2011.					
Last Updated - 11/11/2011 Accountable Strategic Director: Geoff Raw					

Strategy: 1.1.4 Thriving Social enterprise sector

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: thriving social enterprise sector	Cheryl Finella - Lead Economic Development Officer	In Progress	01/04/2011	31/03/2012	50%
ACTION PROGRESS COMMENTS					
Progress so far					
The European Union Urban Network of Social Enterprises project has been completed which focused on sharing knowledge on how to develop the social enterprise sector. Part of this project involved a consultation with key local stakeholders; the results of this consultation are informing the subject matter of a series of workshops for local social enterprises to be delivered in Spring 2012.					
Future work planned					
The Economic Development Team within the council and Social Enterprise Steering Group will also be reviewing the Brighton & Hove Social Enterprise Strategy in the coming six months and prioritising actions to take forward.					
Last Updated - 08/11/2011 Accountable Strategic Director: David Murray					

1. Promoting Enterprise and Learning**1.2 Encourage Investment and Innovation****Strategy: 1.2.1 A reputation as a prime business location, place to invest and innovate**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: a reputation as a prime business location, place to invest and innovate	Cheryl Finella - Lead Economic Development Officer	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

Three inward investment enquires have been handled by the council in the last 6 months, two are still live and one has resulted in an environmental technology sector business locating to the city. 6 events have been attended to promote the city as a business location.

The commercial property database managed by the city council has been enhanced providing a more customer friendly search process. There were around 6,000 hits to the site over the last 6 months. Enquiries for properties are forwarded onto agents where appropriate to follow up. Business promotion material will be installed in the Brighton Centre.

Future work planned

Six commercial properties are undergoing refurbishment in the city centre totalling 110,000 sq ft. The Business Improvement District (BID) has been approved; the geographical area has been expanded to encompass Western Road, Preston Street, Montpellier to the west and East Street to the south along with parts of the Lanes, the North Laine and Churchill Square. A new BID Manager has been appointed by the BID Board with a remit to provide hands on support to BID levy payers.

Barriers

Barriers to inward investment – UK Trade & Investment (UKTI) are now the only overseas inward investment agency for the UK following the closure of South East Economic Development Agency who represented the South East overseas with UKTI. The Coast to Capital LEP is in negotiation with UKTI on a working protocol which will clarify how the service will help to attract inward investment opportunities to our sub region.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 1.2.2 Encourage developer contributions toward employment and training

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: encourage developer contributions towards employment and training	Cheryl Finella - Lead Economic Development Officer	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

Developer Contributions Interim Technical Guidance has been approved by Environment Cabinet and will be used to ensure that developers make provision for local employment and training. Developer Contributions in the form of Employment and Training Strategies have been approved for 3 major developments.

Future work planned

Development Contributions totalling £128,620 in the form of a Section 106 planning agreement have been approved from 2 major developments; contributions will be put towards training, job matching and support services for unemployed and underemployed residents seeking work in construction.

The Building Futures (BUFU) project is ongoing with 216 residents have received information advice and guidance sessions so far, 92 took part in construction taster sessions; 84 achieved NVQ Level 1 in construction skills, 65 secured Construction Skills Certification Scheme (CSCS) cards to access site work and 16 gained work experience and 23 jobs have been secured through the City Council's Local Employment Scheme.

Last Updated - 08/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 1.2.3 A strong conference economy

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: a strong conference economy	Adam Bates - Head of Tourism & Venues	In Progress	01/04/2011	31/03/2012	55%

ACTION PROGRESS COMMENTS

Progress so far

A refurbishment of the ground and 3rd floors of the Brighton centre is nearing completion. This is resulting in increasing numbers of enquiries, client interest and bookings.

The City Convention Bureau continue to promote all of the city's venues successfully winning a Meetings Industry Marketing Award in October for their sales and marketing work and beating Kuala Lumpur and Melbourne in the final.

Conference enquiries through the Conventions Bureau (CVB) have grown. So far this year the CVB has received and created bespoke proposals for 100 conference clients, a 15% year-on-year increase. Of these 33% have been converted into bookings.

This year the city has hosted 17 conferences with combined total of bednights being 19,300. A further 11 significant conferences have been secured for the city to take place over the coming year and beyond.

Last Updated - 08/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 1.2.4 Promote job creation

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Promote job creation	Cheryl Finella - Lead Economic Development Officer	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

A new three-year City Employment & Skills Plan (CESP) 2011-14 has been developed, which takes into account the socio-economic and policy changes that have occurred in the last few years and which will influence how actions are taken forward. Priorities include creation of at least 6000 jobs by 2014 in order to maintain the city's current employment rate of 71.6%, and ensuring that local residents are equipped to compete for jobs in the city's labour market.

Future work planned

Three areas have been identified as key priorities for the Plan's first year delivery:

- o The establishment of a one-stop shop for Apprenticeships
- o To explore the development of an Ecotech business park
- o The creation of high-value added jobs to match the skills of the city's graduates

Last Updated - 08/11/2011

Accountable Strategic Director: Geoff Raw

1. Promoting Enterprise and Learning

1.3 Culture of learning and training for people of all ages

Strategy: 1.3.1 Children and young people leave full-time education with the skills, qualifications and knowledge to secure employment, apprenticeship or to progress in their education

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Children and young people leave full-time education with the skills, qualifications and knowledge to secure employment, apprenticeship or to progress in their education	Michael Nix - Partnership Adviser, Secondary, Colleges and Adult Learning	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

The proportion of students achieving 5+ A* - C grades including English and Maths at GCSE improved by 3.5% to 52.6% in 2011.

The most recent data for young people who are NEET (not in employment, education or training) in B&H was 7.45% (Nov 2010 – Jan 2011 average), an improvement on the previous year (8.7%) but above the target of 6.7% for 2010/11. More recent data suggest that, in line with changing economic circumstances, the % NEETs has since increased. Developing appropriate provision for young people who are NEET, especially in vulnerable groups, is a key focus of the council's Raising Participation Age action plan.

The proportion of young people achieving Level 2 by age 19 continued to improve, reaching 79.1% in 2010 – an improvement of 10% points since 2006. The 2010 figure is slightly above the England average (78.7%) and slightly below the SE average (80.4%).

The proportion of young people achieving Level 3 by age 19 also continued to improve, reaching 53.5% in 2010, compared with 50.8% in 2009 and 46.4% in 2006. The 2010 figure is above the England average (52.0%) but below the SE average (55.9%).

Future work planned

The Secondary Schools Partnership of the nine schools and academies has set a target, supported by a joint action plan, of being in the upper quartile of statistical neighbours on this measure by 2014. This will require further improvement to around 65% by that date.

Last Updated - 11/11/2011 **Accountable Strategic Director: Terry Parkin**

Strategy: 1.3.2 Every child and young person has the opportunity to access excellent and inclusive child care and education

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Every child and young person has the opportunity to access excellent and inclusive child care and education	Caroline Parker - Sure Start Service Manager	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

'Narrowing the gap' measures include the gap between boys' and girls' achievement, between those eligible for free school meals (FSM) and those who are not, and those who have special educational needs (SEN) and those who do not.

In 2011, at Key Stage 3 (age 11-14) slightly more girls achieved Level 5 than boys in science, and slightly more boys than girls achieved Level 5 in maths. In English, 13% more girls achieved this level than boys. On all the FSM and SEN measures there is a significant narrowing of the gap since 2007, with the exception of the FSM group in maths.

At Key Stage 4 (age 14-16) 57% of girls achieved 5+ A* - C including English and Maths, whereas only 49% of boys achieved this level. This represents a significant widening of the gap from the previous year. The teaching and learning strand of the Secondary Schools Partnership action plan aims to address this issue. Data are not yet available on narrowing the gap performance for FSM and SEN in this age group.

The quality of childcare is high in the city with 81% being judged good or outstanding by Ofsted, including all council run nurseries. Some 96% of 3 and 4 year olds attend free, part time early learning. This year the council is funding 135 free childcare places for disadvantaged two year olds – an increase on the 104 places funded in 2010/11. The Government has announced a substantial expansion of this scheme including a statutory duty for local authorities to provide free childcare for all disadvantaged two year olds by September 2013. It is not yet clear how the expansion will be funded.

Last Updated - 09/11/2011 **Accountable Strategic Director: Terry Parkin**

Strategy: 1.3.3 Raise adult literacy, language and reading skill levels

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Raise adult literacy, language and reading skill levels	Sally McMahon - Head of Libraries & Information Services	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Recent activity:

In the first half of this year, libraries have supported literacy, language and reading skills development across all ages through a range of provision: This includes core services such as lending books and encouraging reading development. It also includes a range of activities and events such as: running book groups, adult learning activities; author events; family history; Rare books events; writing workshops; support to adults with special needs, and job seeker/career events.

Libraries were a supporter of City Reads this October, gifting the chosen book in different formats, running a series of coffee mornings with Readings across the communities, a Quiz at Jubilee, community engagement activities like the Read Aloud groups and a special Book Group Event. Libraries have worked in partnership with New Writing South to deliver writers workshops.

For Children: Bookstart events; children's reading groups, writing groups and poetry groups; class visits; family learning events; pre-school visits; special school visits; Homework clubs; film events, and craft events; story time and summer reading.

Over 18,000 children and 3,000 adults attended learning events run by Libraries in the first 6 months of this year.

Upcoming activity:
The range of activity and events described above as well as the core library service will continue throughout the year. Libraries focus activities around specific festivals or other events during the year. Activity planned for the last six months of the year include: World Book Night and World Book Day.

Last Updated - 10/11/2011 **Accountable Strategic Director: David Murray**

Strategy: 1.3.4 This is a digitally literate and accessible city

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: This is a digitally literate and accessible city	Sally McMahon - Head of Libraries & Information Services	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Recent activity:
Libraries help increase digital literacy and enable more people able to take advantage of the benefits of online access by helping people use the internet and access online services. Libraries provide free access to the Internet at all service points. Staff and volunteers support people using the internet and accessing online services. The latest initiative is Council Connect which is focussed on helping people access Council services online.
In the first six months of this year, Libraries supported over 10,000 people using the internet. Libraries also delivered 31 courses for 301 people.

Upcoming activity:
Libraries continue to offer free access to the internet and to provide support through staff and volunteers. This activity is being expanded over the next six months to support the 'Go On Give an Hour' campaign to get more people online across the country as part of the Government's Race Online initiative.

Last Updated - 10/11/2011 **Accountable Strategic Director: David Murray**

1. Promoting Enterprise and Learning

1.4 Reduce Child Poverty

Strategy: 1.4.1 Mitigate the impact of poverty on childrens life chances

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Mitigate the impact of poverty on childrens life chances	Sarah Colombo - Childcare Strategy Manager	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Recent activity Child Poverty Needs Assessment completed June 11. Reducing Child Poverty Strategy Consultation Aug-Nov 11
Upcoming activity Portfolio of best practice in mitigating reducing child poverty Nov 11: Health check of Commissioning Plan February 12: Reducing Child Poverty Strategy complete and agreed by Council and LSP by March 12: Baseline monitoring report for reducing child poverty March 12: Implementation of any agreed recommendations for commissioning/service delivery April 12 A family intervention project will work intensively with those families in the city with most complex needs. Potential barriers faced Welfare benefit changes increasing family poverty. Economy remaining stagnant with diminished jobs market. Government cuts to services impacting upon advice, housing, children's services etc. Legal advice services offered by Citizens Advice Bureau and Brighton Housing Trust, funded by Legal Aid, have had funding reduced by 10%. From as early as October 2012 it is likely all Legal Aid funding for welfare benefits, non asylum immigration cases and all local legal aid funding will be removed. Funding for housing advice will be reduced by approximately 40%. Funding for assistance with Family Law cases relating to relationship breakdown will only be available to those who can provide evidence of domestic abuse. It is likely that this will have a further impact on local service provision for low income families: it is unclear how commercially viable legal aid in family law will be for local business, also the legal aid cuts will have a destabilising effect on the local advice sector overall. The council is currently working with the LSP's Advice Partnership on a strategy to mitigate these changes. Last Updated - 09/11/2011 Accountable Strategic Director: Terry Parkin

Strategy: 1.4.2 Reduce the number of children living in poverty

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduce the number of children living in poverty	Sarah Colombo - Childcare Strategy Manager	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Please see action progress comments for 1.4.1 above

Last Updated - 09/11/2011

Accountable Strategic Director: Terry Parkin

1. Promoting Enterprise and Learning

1.5 Vibrant, socially and culturally diverse city

Strategy: 1.5.1 Maintain and improve our reputation as a leading cultural city

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: maintain and improve our reputation as a leading cultural city	Paula Murray - Head of Culture & Economy	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The council and Brighton & Hove Arts Commission continue to support and develop a full cultural offer for residents and visitors alike: The growth in business to the Royal Pavilion in 2010-11 was 10% compared to 1% across the historic houses/castles sector nationally (source: Visit England Attractions Monitor). The programme this year at the Royal Pavilion has benefited from additional events and commissions, temporary exhibitions, a programme of improvements to visitor interpretation and facilities. There has also been a move to broaden the marketing techniques, in particular embracing social media as a way of reaching ever wider audiences plus additional marketing initiatives to drive resident visits in the off peak season e.g. Christmas activities, the temporary Ice Rink in Pavilion Gardens and schools programmes. This has resulted in an increase in visitor figures with a consistently upward trend from April through to July this year.

A full range of events have taken place with high attendance figures during this period including:

White Night festival, organised and produced by the council in association with the Arts Commission. It aims to showcase the cultural offer of the city and is programmed in partnership with festivals and venues across the city and focuses on showcasing local artists. This year organisers were invited to take part in an international meeting of major Nuit Blanches from around the world indicating high awareness of the B&H event amongst these international festivals and setting the scene for international partnerships. Estimated attendance of 45,000

The Brighton Festival achieved its highest ever ticket sales, attracted an audience of 153,000 over 142 events. 65% of ticket sales are top Brighton and Hove residents. Key to achieving the audiences were 2 consortia Without Walls and Zepa – an international outdoor performance consortium. The council provides financial support and sits on the board of the festival. The council also brokered the membership of the 2 consortia.

The Brighton Festival Fringe is the 3rd largest Fringe in the world – after Edinburgh and Adelaide and reached an audience of 180,000. It is now in its 5th year as an independent festival and has reached much higher profile names and therefore greater press coverage. The city council provides funding towards the Fringe and provides ongoing support and advice.

In June the city council supported Brighton Japan Festival to become the largest annual festival of Japanese culture in the UK and attracts an audience of 12,000.

This was the first year of a ticketed Pride which achieved a paying audience of 30,000 plus thousands more enjoying the free parade. The festival is a significant tourist event. The council finds core costs, assists with the costs of infrastructure and provides ongoing support and advice.

Last Updated - 11/11/2011

Accountable Strategic Director: David Murray

Strategy: 1.5.2 All residents have opportunities to engage and participate in the city's sport and cultural offer

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: All residents have opportunities to engage and participate in the city's sport and cultural offer	Ian Shurrock - Head of Sport and Leisure	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The city's sporting offer has significantly improved with the opening of the American Express Community Stadium as the new home ground for Brighton & Hove Albion Football Club. The stadium has already raised the profile of sport in the city at a local, regional and national level.

The stadium is a focal point for the development of community sport. A partnership agreement is currently being developed between the Brighton & Hove City Council, West and East Sussex County Councils and Albion in the Community so that community sport can be developed strategically across the area. The city's fourth Sport & Physical Activity Awards was held in October at the stadium.

Community sports development and opportunities to participate in sports facilities are key to engaging as many residents as possible in sport and physical activity. Examples are:

- From April to September 2011, there were 22,500 free swims by the 11,350 children registered on the free swimming programme for those aged 11 and under.
- Since April 2011, 2829 children and young people have participated in activities delivered by the council's Sports Development Team
- Sport England's Active People Survey recent update has reported that 26.7% of the city's adult population participate in sport and active recreation. This is an increase of 1.3 % on the previous year and the highest since the survey commenced.
- From April to September 2011, there were 563,408 visits to the council's sports facilities, an increase of 2.74% on the same period last year.
- A new initiative to encourage young people to take up golf, the City Golf Roots programme introduced 909 new participants between May and July 2011.
- 125 community sessions and events for children and young people were provided through the Takepart Festival of Sport 2011.
- An estimated 12,000 people attended the Takepart Festival of Sport launch event in Preston Park in June 2011.
- 488 adults have taken a Healthwalk since April 2011.

- 893 adults have taken part in activities provided by the Sports Development Team in areas of the city with traditionally low participation since April 2011.
- Over 4000 young people aged 7 to 11 years from 24 schools in the city completed 1km in the new "Run the World" initiative to introduce them to running. They achieved over 4000 km between them which is the equivalent of running from Brighton to central Africa.

The high attendance figures recorded at the above events are mainly Brighton and Hove residents.

Future work planned

A review of the Sport and Physical Activity strategy is currently being undertaken with consultation with key stakeholders including sports clubs and groups. The review is due to be completed by spring 2012 and will set out the future strategic development of Sport and Physical Activity in the city.

The council has produced a free brochure detailing more than 100 free cultural events which took place in May and more than 150 planned for Autumn.

Brighton & Hove has produced two brochures highlighting the city's events that are linked to the 2012 London Olympics. We have two of the main national cultural projects of 2012 taking place in the city next year – Stories of the World and Lone Twin's Boat project.

Last Updated - 11/11/2011 **Accountable Strategic Director: David Murray**

Task(s)	Responsibility	Task Status	Start Date	End Date	% Comp.	Last Updated	Milestone Comment
Encourage and facilitate engagement and participation in the city's sport offer.	Ian Shurrock	In Progress	01/04/2011	31/03/2012	50%	24/10/2011	

Strategy: 1.5.3 Thriving arts and cultural businesses

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: thriving arts and cultural businesses	Paula Murray - Head of Culture & Economy	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

A new website for the creative and cultural industries is being developed; working with the merged partnerships of Brighton and Hove Arts Commission and Creative Brighton, the council is building a focal point for information on business support activity and networking opportunities and will support the partnership to develop further training and networking sessions directly.

The Great Escape (international music conference and showcase) returned for a 6th consecutive year with an increase in delegates (2000 international delegates – with 25% from overseas) and audiences (12,000 – with 10% from overseas). The city council funds and help shape the programme of the conference.

The city council led local music industry support initiative Made in Brighton has now met 2 times and is working towards a formal partnership with The Great Escape next year.

In September, Lighthouse co-ordinated the first Brighton Digital Festival – a successful mix of conferences, digital business events, performances and exhibitions and participatory events. The city council funds Lighthouse and provides ongoing support and advice.

Future work planned

Creative use of empty commercial space is being investigated further and a meeting with local commercial agents to discuss how this empty space can be more effectively used to support the creative industries sector is planned. The council is also involved in a bid for European funding to fill empty shopfront spaces with creative activity.

Last Updated - 11/11/2011

Accountable Strategic Director: David Murray

2. Reducing Crime & Improving Safety

2.1 Root causes of crime are addressed

Strategy: 2.1.1 Reduced alcohol misuse and alcohol-related disorder

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress Update: Reduced alcohol misuse and alcohol related-disorder	Tom Scanlon - Director of Public Health	Ongoing	01/04/2011	31/03/2012	
<p>ACTION PROGRESS COMMENTS</p> <p>There is an Alcohol Strategy in place to tackle issues raised through alcohol use across the city. The strategy is managed by the Alcohol Programme Board (APB), which includes key partners within the City. The APB follows on from the Intelligent Commissioning Alcohol Pilot Project and takes forward recommendations from that work. The Alcohol Strategy is divided into four strategic domain groups, 'Addressing the Drinking Culture', 'Availability of Alcohol', 'Night Time Economy' and 'Early Identification, Treatment and Aftercare'. The progress across the four domain groups is outlined below.</p> <p>Past performance: Launch of the Big Alcohol Debate in October to engage the public on the issue of alcohol and develop insights within target groups which will inform future policy.</p> <p>Licensing density and diversity is managed by licensing policy. This is being reviewed to introduce a method for more consistent restrictive decisions, and expanded cumulative impact zone in the city. The Treasury was lobbied for amending pricing by way of differential tax (VAT).</p> <p>Work has continued with the council events team, in ensuring that public events take every opportunity to promote activities and behaviours which are not centred on binge drinking; The 'Cardiff Model' (data sharing between Emergency Departments and Crime and Disorder Reduction Partnerships) has been successfully implemented, and police now have monthly access to A&E assault data, which is used to encourage and enforce licensing capabilities; Businesses are making positive steps towards providing consistent business responsibility via their Inn-Credible scheme, which has now been nationally endorsed by Best-Bar-None (the UK's national awards scheme for best practice in the licensed trade); There has been a focus on reducing assaults within licensed premises, which has contributed to reducing assault with injuries by 20% across the City; Taxi Marshal and Safe Space funding has been secured until next spring; Operation Marble, which includes effective tone-setting during the early part of the evening followed by proportionate levels of engagement by officers, continues to evolve and will have impacted on assault reductions; Police staff have contributed to the Big Alcohol Debate activities, including operational tweets to illustrate the issues we come across.</p> <p>In line with the Alcohol Programme Board Action Plan, there has been a focus on: improving training for staff responsible for identification and screening of alcohol problems, in particular the new alcohol Local Enhanced Service for primary care; and the evaluation of two current pilot "Frequent Flier" alcohol outreach posts in the RSC Hospital and local hostels.</p> <p>Future work planned: The Big Alcohol Debate will run from 14 October 2011 until the New Year, hosted by the local Alcohol Programme Board, which brings together the NHS, Sussex Police, Brighton & Hove City Council and the voluntary sector. A variety of innovative engagement methods are planned and a report of the findings will be produced by March 2012.</p> <p>Planning officers' advice has been sought on planning policy changes to reclassify and restrict off-licensing. These are being considered in city wide plan and potential lobbying Integration of relevant Council Policies (Commercial Landlord, Planning Authority, and Licensing Authority) is being explored.</p> <p>Ongoing work planned with the local authority for future public events; Evaluation outcomes derived from the Cardiff Model have been circulated; Efforts continue to achieve more with off licence retailers, and it is hoped that sustained responsible management will impact on all areas of alcohol-related harm; Terms of reference are being agreed for Metropolitan Police to visit and learn from good practice form operation marble, which will also present opportunities to learn from them.</p>					

Adult and Young People service commissioners will consider options for the establishment of a low cost transition service for 18-25 years olds, in recognition of local and national evidence that this age group frequently experiences alcohol [and cannabis] related problems, but is reluctant to approach opiate-orientated adult services. Positive evaluations of the "Frequent Fliers" pilots [by the Centre for Public Innovation], indicating considerable savings to the local health economy, and of a women's alcohol after-care group [by Brighton Oasis Project], illustrating the importance of reinforcing the progress made during treatment, will need to be considered by commissioners in planning for next year's activity.

Barriers to future performance:

The Big Alcohol Debate may not access either a wide enough variety or number of people and therefore not obtain the breadth of views needed. The aim is to target a representative sample of the local population.

VAT change is impeded by Euro-law constraint of alcohol tax system. The Government deregulatory, cutting red tape challenge will not support greater regulation.

There are financial pressures and limitations to campaigns;

National challenges are presented by the affordability of alcohol and embedded social norms;

There are ongoing debates around current business pressures including the late night levy;

Associated rising trend in counterfeit/smuggled alcohol;

Sustainable solutions still need to be found via the APB and joint-commissioning process for continued funding in priority areas.

Current economic pressures mean there will be a challenge for commissioners in resourcing the continuation of what appear to be cost effective interventions: the two "Frequent Fliers" posts [combined annual cost: £75,000] and the re-establishment of a women's alcohol after care group [annual cost: £15,000].

Last Updated - 11/11/2011

Accountable Strategic Director: David Murray

Strategy: 2.1.2 Reduced drug misuse and drug-related offending

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduced drug misuse and drug-related offending.	Kate Lawson - Health Promotion Lead Manager	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Local drug treatment services is focused on improving treatment effectiveness and the proportion of successful outcomes, aimed at reducing the number of people who re-enter the drug treatment system. This was assisted by relocation to satellite premises in March 2011.

The recommendations from the Intelligent Commissioning Pilot on drug related deaths are in the process of being implemented: extending the roll out of naloxone antidote administration training; reducing inappropriate benzodiazepine prescribing; and improving intelligence sharing.

Enforcement activity, via Operation Reduction, has continued to make inroads into both drug supply and demand reduction.

Future work planned:

A National Treatment Agency led workshop will progress further the work on increasing the number of people successfully completing treatment and reducing the proportion of the treatment population who have been receiving opioid substitute treatment a long time, particularly for those over four years. Consideration of a young adults' transition service to respond more appropriately to the needs of the 18-25 age group; implementing the recommendations of local research into drug litter in the city, based on the responses of businesses, residents and users; and commissioning for 2012-13 to reflect national Drug Strategy imperatives, such as the provision of effective after care to sustain recovery, as

well as sustaining existing premium interventions such as Operation Reduction.

Barriers to achieving good performance:

Sustaining best practice, identifying efficiency savings and pursuing cost neutral improvements. For example, the reduction in police resources could ostensibly lead to a reduction in policing drug markets, since offences of drug production and supply are less visible than other offence categories.

Last Updated - 09/11/2011

Accountable Strategic Director: David Murray

2. Reducing Crime & Improving Safety

2.2 The city's physical and social infrastructure is resistant to crime and disorder and people feel safer

Strategy: 2.2.1 Improved physical environment, physical and social infrastructure, and community resolution, and; Improved feelings of safety and quality of life

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Improved physical environment, physical and social infrastructure, and community resolution, and; Improved feelings of safety and quality of life	Matthew Eastaerl - Senior Sustainable Communities Officer	Ongoing	07/10/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far					
The council has been working with residents, students in the community and on place improvement projects to ensure public safety concerns are considered at the planning stages of developments and improvements to public spaces. The council has developed partnerships to include a wide variety of services and agencies. Increased support and officer attendance at Local Action Team meetings has enabled residents concerns about safety to be taken to a wider audience and improved the way different organisations can respond. Street noise has been raised as an issue for residents and the council is mapping and identifying those specific issues of concern to residents.					
Future work planned:					
Trial practical solutions to noise issues. Restructure of the community safety team to focus on better collaborative working and lead to improved physical environment, involving the community and connecting service user with those who receive those services. The council is developing the use of social media to connect people and services whilst ensuring that the gap between perception of crime and the reality of overall crime reduction is narrowed.					
Last Updated - 09/11/2011 Accountable Strategic Director: David Murray/Geoff Raw					

Strategy: 2.2.2 Build long-term resilience to all forms of extremism amongst individuals, institutions and communities; reduce harm and increase trust and confidence

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Improve community cohesion and integration of excluded individuals and households	Nahida Shaikh - Community Safety Manager (Hate Crime & Prevent)	Ongoing	07/10/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far:					
The local Prevent Strategy has been re-written in line with the new national Prevent Strategy launched in June 2011 (http://www.safeinthecity.info/?q=publications/test_publication_pp:80-85). As the scope of the strategy is now widened to include addressing all forms of extremism including right-wing terrorism we have been working with key partners to agree our approach and actions and ensure that all relevant communities and stakeholders are involved in discussions and influence the strategy and action plan.					
We have been working in partnership with community groups/organisations on several projects which build capacity of the communities and provide diversionary activities for the young people. Training three women as Parent Group Leader in Family Links or Nurturing module of parenting was one such project. The facilitators have delivered the first course to 11 women participants successfully in the city with very positive evaluation where the parents feel better about themselves and life after the course. 'People's Day' was another event which brought communities together to celebrate shared values, increase understanding of different faiths & create an inter community dialogue.					

Future work planned:

We plan to hold training for frontline staff to understand and challenge the narratives used by different extremist groups, identify and support vulnerable individuals to divert them away from risk. We will be working with the college to develop a mentoring and enrichment programme.

Barriers to achieving good performance:

Maintaining clear communication between all partners and communities at all times and sustaining the trust and confidence as well as a shared understanding of the issues is critical to the progress.

Last Updated - 07/11/2011

Accountable Strategic Director: David Murray/Geoff Raw

2. Reducing Crime & Improving Safety

2.3 Risks for children, young people and families are reduced

Strategy: **2.3.1 Children are protected from risk and their safety increased**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Children are protected from risk and their safety increased	Kerry Clarke - Strategic Commissioner - Children, Youth and Families	Ongoing	07/10/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Key priorities of this area include teenage pregnancy, substance misuse, crime prevention and youth offending.

Providers have been brought together to improve and share knowledge of what services are available, to analyse the care pathway, study referral processes into targeted services and produce joint responses to deal with arising issues. The draft of the youth service strategy has been finished and is out for consultation.

The sexual health & substance misuse curriculum and the youth service curriculum have both been developed to provide consistency across all schools and a package of school-based group work programmes.

Early intervention initiatives to address the needs of the most vulnerable have either been put in place or have had the monitoring improved (including feedback to service managers). This has impacted those young people who may have been at risk of entering the criminal justice system, re-offending, poor sexual health or substance misuse.

There has also been a focus on training staff on managing risky behaviours, talking to young people about their issues, making assessments and planning interventions.

Future work planned:

A joint commissioning performance meeting has been scheduled to bring together services to review dual diagnosis and care pathways. There are also plans to carry out a joint needs assessment into the needs of young people who present to A&E and the care pathway to prevention and treatment.

The development of a care pathway document, in line with supporting families, will be developed to ensure all partners are aware of the services available for young people and appropriate referral pathways.

Services will continue to be reviewed to assess how well they meet the individual needs of young people and managers will be required to suggest service improvement actions to address the under performance of screening, early interventions and assess the impact of specialist programmes.

Young people will be start to be more involved in all parts of youth services delivery whether it is around planning what positive activities should be provided or what interventions they feel are appropriate. One area is the pilot of Participatory Budgets.

New services will be put in place to assess different needs of vulnerable young people; these include contraception and sexual health service in the West and a resettlement service for young people leaving custody.

Barriers to achieving good performance:

Changes within services have had a knock on effect on performance within their own teams and referrals along the care pathway. There is a hypothesis, which can be reviewed, that young people are either being inappropriately referred to some specialist services or not at all because some agencies are not aware of what targeted support is available and opportunities for early interventions have been reduced by the removal of key staff that used to work with the most vulnerable.

Effective monitoring and early identification is a challenge as we are trying to integrate care pathways and ensure the right young people are accessing the most appropriate services, however although there is a wealth of information about young people, it's held on a number of different databases.

Many specialist and targeted services work with young people who have complex needs often presenting with immediate welfare and safe guarding issue and have chaotic lives. The impact of interventions on these vulnerable young people can take a long time to become apparent.

Last Updated - 09/11/2011 **Accountable Strategic Director: Terry Parkin/David Murray**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Children are protected from risk and their safety increased	James Dougan - Head of Service Children	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

Common Assessment Framework (CAF) is a process offered to children who have additional needs to those being met by universal services. The number of CAFs reduced since the introduction of Family CAF which covers whole sibling groups but VfM targets in terms of financial savings are on track. Redirect to Family CAF Pathway set up April 2011 to ensure children not meeting social work threshold get early support. Numbers of redirections increased following establishment of Advice, Contact & Assessment (ACAS) team in September 2011. New multi agency team established November 2011 as part of ACAS to improve access to advice, consultancy and CAF Mentor support for preventative services.

The Annual Safe and Well at School Survey continues and asks pupils and students about their experience of bullying and safety at school. They are also asked in an age appropriate way about their risk taking behaviours related to alcohol, drugs and sexual activity. This data is used by the Primary PSHE (Personal, Social, Health and Economic) Lead Teachers and Advisers for Health and Wellbeing to support schools to review and develop their PSHE policies and curriculum. The citywide data is also used to inform health and wellbeing developments across the city.

Schools are supported to develop Healthy Schools outcomes related to risk taking behaviour and secondary schools are being supported to develop a core entitlement programme for the delivery of sex and relationships education and drug and alcohol education, with a focus on raising awareness of services and minimising harmful risk taking behaviour. Attendance on this programme will be used to target additional support via small group work and 1:1 interventions.

Future work planned

A City Wide Anti-Bullying and Equalities Strategic Group has now been convened which will look at the safety from bullying and discrimination of children and young people with a particular focus on those with protected characteristics. This meeting will review and develop guidance and develop support for schools.

Ofsted noted in a recent report that effective PSHE education provides a significant support to safeguarding children. There has been a reduction in support provided to schools

in relation to primary PSHE education and this may be further reduced in April 2012.

Since the beginning of the Home Safety Equipment scheme in 2008 around 500 families in areas of deprivation in the city have had home safety equipment installed in their homes including stair gates, fireguards, high chairs and cots among others. The scheme also provides safety sessions to families by way of training or group work. Future actions include trying to improve evaluation of service effectiveness through analysis of A&E data related to accidents at home for children aged 0-5 years old. This is challenging as it is dependent on how diagnosis level data is recorded for A&E attendances, however work is underway to explore more meaningful data collection.

Last Updated - 11/11/2011

Accountable Strategic Director: Terry Parkin/David Murray

Strategy: 2.3.2 Reduced risks for families with multiple needs and reduced harm in neighbourhoods

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduced risks for families with multiple needs and reduced harm in neighbourhoods	Debbie Corbridge - Community Safety Mgr - Family Intervention	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The threshold of families being accepted to the Family Intervention Project (FIP) has been changed since April 2011 and now only targets families with children on child protection plans in addition to there being a crime and disorder element within the family. Consequently new processes and systems have been developed and are currently being embedded.

To ensure those families who would have been eligible for FIP interventions prior to April are supported, FIP has increased their Common Assessment Framework (CAF) mentoring service. This is to offer a co-ordinated response to their needs through the Family CAF process. FIP continues to work with partner agencies developing group work programmes in response to key themes emerging from casework practice and as a consequence keyworkers are spending a larger proportion of their time organising and facilitating groups. The significant reduction in anti social behaviour achieved by FIP intervention continues to be sustained, in addition to contributing to the reduction in 'First Time Entries' into the Youth Justice System.

Future work planned:

Given the change in threshold for the intensive work with families there will be an emphasis on further developing the skills and knowledge of staff.

FIP will be providing training on 'Preventing Family Breakdown' for professionals across the council. In addition the CAF Mentoring service will be supporting the development and implementation of the general Family CAF training and bespoke packages targeting particular service areas.

Barriers to achieving good performance:

Given the current economic climate any budget cuts that result in reducing partner agency services could impact on the delivery of family plans based on a robust assessment of need.

Last Updated - 09/11/2011

Accountable Strategic Director: Terry Parkin/David Murray

2. Reducing Crime & Improving Safety

2.4 Victims feel safer and their risks are reduced

Strategy: 2.4.1 Reduced domestic violence by increasing survivor safety and perpetrator accountability

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduced domestic violence by increasing survivor safety and perpetrator accountability	Eleri Butler - Senior Policy Development Officer	Ongoing	07/10/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Given the prevalence of domestic violence and significant under-reporting, the target in the early stage, is to increase domestic violence reporting and recording by city services at the same time as ensuring responses maximise survivor safety and perpetrator accountability, thus contributing to the reduction and prevention of domestic violence in the longer term.

The Domestic Violence Intelligent Commissioning Needs Assessment, which includes needs, services and resource mapping and an outcomes-based Commissioning Action Plan, was published in March 2011 and is now owned by all partners. The assessment has brought forward challenging information to which the city's newly formed Domestic Violence Commissioners Group is now responding. A citywide strategic outcome for domestic violence for 2011 onwards is agreed (as follows) and is to be embedded into the work of all city services and partnerships: Brighton & Hove residents and communities to be free from domestic violence by increasing survivor safety, reducing the risk posed by perpetrators, decreasing social tolerance and increasing people's ability to have healthy relationships.

The assessment confirmed that working arrangements and commissioned services already in place (meet national service and accreditation standards) are essential to sustain. For some independent specialist services, it has been necessary to meet their capacity shortfall in the current year.

Future work planned:

As well as sustaining existing accredited services, there are significant service gaps to be met in order to achieve the above sub-outcome. New prevention and early intervention approaches have been prioritised by Cabinet to be progressed in the (current) first year, subject to available resources, as follows:

- Developing and implementing a whole school approach to domestic and sexual violence
- Community capacity-building and increasing resilience amongst those at risk
- Developing and implementing whole workforce approaches to domestic violence across public services involving workplace policy development, training and procedures for service delivery.
- Developing and delivering the early intervention programme with GPs (IRIS Programme) and the Domestic Violence Community Group Programme for children and mothers.

Commissioners will also be preparing a fully-costed Commissioning Plan for 2011-2014; agreeing performance indicators to measure citywide and service-level outcomes and working with Heads of Delivery Units and service managers to integrate actions and service-level outcomes within performance compacts and external contracts, starting with those actions prioritised for delivery this year.

Barriers to achieving good performance:

Effective, joint strategic commissioning is dependent on being able to identify the costs of domestic violence to public services and the development of a city wide 'invest-to-save' commissioning plan and pooling of resources by all city services. Without those arrangements, the delivery of a commissioning plan to achieve the city wide outcomes will not be achievable by individual commissioners and the Community Safety Partnership.

The independent domestic violence advocacy and support service for victims and their children is central to enable increased reporting to the police; to the effectiveness of the High-Risk IDVA Service and MARAC; to the accredited specialist court programme, and to the continued viability of the coordinated community response to domestic violence locally. Any budget cuts that result in reducing resources for these core services will impact on whether this outcome can be achieved in the medium to longer term.

From October, MARAC meetings have moved from monthly to twice a month to enable services to manage the number of repeat victims at high-risk of homicide. Without a more concerted priority being given to identifying and responding effectively to domestic violence across city services and partnerships, to ensuring independent domestic violence services have the capacity to support victims from crisis through to recovery; and to early intervention and prevention work, the number of high-risk and repeat victims in the city will continue to escalate.

Last Updated - 07/11/2011

Accountable Strategic Director: David Murray

Strategy: 2.4.2 Sexual violence and abuse is prevented and reduced

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Sexual violence and abuse is prevented and reduced	Eleri Butler - Senior Policy Development Officer	Ongoing	07/10/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far: Given the prevalence of sexual violence and abuse and its significant under-reporting, this sub-outcome is also a long-term outcome. In the first instance the target is to increase sexual violence reporting to, and recording of it, by city services; for example, the number of police recorded serious sexual offences in the first quarter of 2011 increased by six per cent compared with the same quarter last year. Simultaneous action is needed to ensure interventions across agencies contribute to survivor safety, perpetrator accountability and to its prevention in the longer term.					
The city's Sexual Violence Action Plan from 2011 has identified the need to focus more on early intervention, improved access to specialist support for survivors, and on prevention.					
A Sexual Assault Referral Centre (SARC) provides forensic and clinical services (Brighton & Hove commissions in partnership with Sussex wide police, health and East & West Sussex authorities). Police led multi-agency work develops criminal justice responses with the aim of increasing prosecutions and convictions and a community safety Brighton & Hove Sexual Violence Reference Group works develops responses which contribute to that aim and to preventing incidents and risk reduction.					
Future work planned: Increasing participation from all statutory services in the Sexual Violence Reference Group is sought.					
Delivery of communications campaigns which spell out the unacceptability of sexual violence and rape, the potential criminal justice penalties and which are linked with campaigns to reduce alcohol consumption.					
We plan to ensure the sustainability of SARC services for the next 3 – 5 years, through revised commissioning arrangements with partners in Sussex. These arrangements are expected to also secure independent and locally provided, sexual violence support services.					
Barriers to achieving good performance: Developing performance indicators and baseline data so that we can be confident that outcomes for victims/survivors of rape and sexual violence are improving.					
Effective performance is dependent on the development of a strategic, coordinated approach to the prevention of violence overall against women and girls in accordance with national good practice requirements.					
Last Updated - 07/11/2011 Accountable Strategic Director: David Murray					
Strategy: 2.4.3 Reduced racist/religiously motivated, LGBT and disability hate incidents					
Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduced racist/religiously motivated, LGBT and disability hate incidents	Linda Beanlands - Head of Community Safety	Ongoing	01/04/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far: The 'Racist and Religiously Motivated Incident Strategy and Action Plan' and the 'Disability Hate Incident Strategy and Action Plan' have been written by the Safe in the City Partnership (SCP) in consultation with key partners and communities.					
Racist and religiously motivated incidents has decreased this year with very few religiously motivated incidents reported. The Partnership supports the Racial Harassment Forum					

which aims to improve trust and confidence of the communities. The Forum monitors progress on the Strategy and scrutinises levels and trends of hate incidents in the city; right wing extremism, policing of demonstrations and the recording and reporting of hate incidents in the NHS has been the focus of work in the past six months.

A high priority has been to increase reporting from all disabled people, marginalised and at risk groups and carers, by providing accessible information and accessible means of reporting. SCP has launched a publicity campaign in the city to increase understanding of disability hate incident. Reporting forms and easy read self-reporting forms (for people with learning disabilities) are available widely. Additionally, people can report at 16 different reporting centres across the city.

The Disability Hate Incident Steering Group includes disabled people, the group scrutinises levels and trends of disability hate incidents in the city, and monitors the progress on the Action Plan on a quarterly basis.

There has been work within the local authority based on a national policy document from Galop 'Shining The Light: 10 Keys To Becoming A Trans Positive Organisation', which aims to make organisations inclusive for trans people.

Future work planned:

SCP will work to develop clear ways of recording and monitoring improvement in victims feeling safe, and actual outcomes in the cases the team is supporting.

SCP to work with partners (Safeguarding Adults, Schools etc.) to improve identification of disability hate incidents and appropriate information sharing arrangements. Prioritise supporting victims based on a rigorous risk assessment and with a view to reducing harm. Victim satisfaction research/study to review the impact of the publicity campaign.

Sussex Police are reviewing the way hate crimes are monitored and managed within the force. This work recognises that at the moment not all hate crimes and incidents are identified as such. A Gold Group led by the Deputy Chief Constable, which includes partner agencies, is developing solutions.

Confidence and satisfaction with statutory services have been identified as important measures of success by the LGBT community and will be subject to the collection of baseline data and regular reporting.

The city's trans communities are developing a resource for online reporting and the cataloguing of city-wide support for victims of transphobic harassment and assault.

Last Updated - 14/11/2011

Accountable Strategic Director: David Murray

Strategy: 2.4.4 Reduced anti-social behaviour

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduced anti-social behaviour	Aaron Devereaux - Anti-Social Behaviour Co-ordinator	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The Partnership Community Safety Team has led on the setting up of a Vulnerable Victims of anti-social behaviour and hate incidents IT case management system and tasking system which is used to identify and co-ordinate responses to high risk victims. Victims are assessed for the impact that the behaviour is having on their day-to-day life. The lead agency and action being taken to reduce the risk and harm to vulnerable victims and communities is identified, to enable effective response.

In October 2010 the Partnership Community Safety Team launched the Brighton & Hove Victims & Witness Service Standards. Local agencies pledged in partnership, to the customer service standards for victims and witnesses of anti-social behaviour.

A customer Insight and Experience Report was commissioned to gain an insight into the significance of the ASB Service Standard for customers with a view to improving ASB and hate crime services, to ensure agencies respond to the needs of communities.

Perceptions of levels and service responses to anti-social behaviour are monitored through telephone surveys carried out by Sussex Police. First quarter results in the current year, showed that 2.9% out of the 371 residents surveyed, perceive anti-social behaviour as a problem in their local area. Most relate to drunk and disorderly behaviour and litter, in the police central area. For people in the East district, vandalism, drunk and disorderly behaviour and teenagers 'hanging around', were of most concern, while for West district, problem issues were reported as vandalism and teenagers 'hanging around'.

Future work planned:

There will be implementation arrangements to mainstream the use of the Vulnerable Victims system in all appropriate services. The vulnerability assessment, currently piloted with Sussex Police, will be adjusted to reflect comments and feedback from customers on its ease of use. Awareness raising sessions amongst the partnership services will be delivered with the aim of promoting better awareness of customer experiences.

Barriers to achieving good performance:

The Partnership Community Safety team relies on the voluntary co-operation of partner agencies in implementing consistent good practice approaches to anti-social behaviour and hate incidents/crime across the city.

There have been changes to the way in which the police are defining and reporting ASB incidents and this makes reporting on these data difficult at present. Developing an information base which accurately describes the extent and impact of anti-social behaviour and hate crime continues to be an issue. There is a challenge to providing systems which provide integrated and meaningful information on anti-social behaviour and hate crimes.

Sustaining capacity going forward for the Partnership Community Safety Team to continue to provide awareness raising programmes and to help facilitate the delivery of good practice responses consistently across the city is also a challenge.

Last Updated - 10/11/2011

Accountable Strategic Director: David Murray

2. Reducing Crime & Improving Safety

2.5 Offenders are deterred/ prevented from re-offending

Strategy: **2.5.1 Reduced offending by prolific and other offenders**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduced offending by prolific and other offenders	Leighe Rogers - Director Brighton and East Sussex Local Delivery Units	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Figures for the 2010-11 Prolific and other Priority Offender (PPO) cohort have been published with the cumulative measure showing a reduction of 22% against the predicted reoffending rates for this cohort.

A detached prison officer has been appointed and tasked to engage with offender on Sussex Wing at HMP Lewes and work with this cohort 'through the gate' (TTG) into the community in collaboration with the Integrated Offender Management (IOM) team. An IOM TTG Team has been set up at HMP Bronzefield to target women returning to Sussex in similar way.

Funding for the Prevention of Accommodation Loss (POAL) scheme at HMP Lewes has been sustained for a further year. Evaluators have been appointed and study is now underway and will report back in the spring of 2012. Findings will inform future commissioning plans.

Future work planned:

The government published new reoffending measures on the 27th October 2011, which will be detailed further in future releases. This data may well be useful in continuing to identify and track prolific offenders locally. However it is also possible that a new local indicator may need to be developed which is more timely and better reflects monitoring needs.

It is likely that the PPO cohort will continue to be identified as a separate group however the responsibility for tracking and data collection will rest with the local area.

All IOM cohorts across Sussex are currently being evaluated by Sheffield Hallam University. The evaluators have examined data and conducted interviews with offenders and will be reporting on their findings in the spring of 2012. This information will be used to inform the future development of the scheme.

We are exploring a new business model for the development of our offender pathways as we need to develop our capability and capacity to deliver services to offenders at a time of budgetary reductions. The new model will consider opportunities for involvement in Payment by Results. This is a model which links payments to outcomes rather than inputs, outputs or processes.

We will put the case for IOM's adoption for Intelligent Commissioning as we continue to jointly commission services for offenders and need to attract new sources of investment and involvement particularly from the business and voluntary sectors.

Barriers to achieving good performance:

There will be no national support for the collection of PPO data which will place additional pressures on local analytical time.

Last Updated - 10/11/2011

Accountable Strategic Director: David Murray

3. Improving Health & Wellbeing and reducing health inequalities

3.1 Promote Health and Wellbeing and reduce health inequalities across the city

Strategy: 3.1.1 Improve the conditions that improve health

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: improve the conditions that improve health	Tom Scanlon - Director of Public Health	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The new 'Workplace Wellbeing Charter' (WWC) is being promoted to businesses and business forums, highlighting the importance of Health & Well-being in the workplace and providing details of support and funding available. The charter will be adapted to suit the needs of Small and Medium sized enterprises (SMEs).

'Active & Healthy Workplace' funding available to employers is being promoted. The fund (up to £500 per business) provides the opportunity for businesses to trial programmes that aim to improve the health and wellbeing of their staff whilst creating a healthier workforce and ultimately a healthier business.

Future work planned

A questionnaire is being designed to send out to businesses to identify their concerns about health and wellbeing in the workplace/amongst their workforce to inform future actions.

Joint strategic needs assessment (JSNA) for sport and physical activity is underway and will form part of the JSNA portfolio for 2011/12. This will include additional work to capture:

- The public voice – a public consultation will take place utilising a questionnaire method which will be hosted on the council consultation portal.
- The professional voice – a number of semi structured interviews with a wide range of stakeholders.

Once the needs assessment has been completed the sub group will begin work on an updated strategic action plan for physical activity. This will replace the existing and separate action plans for Sport and Active Living.

A study will be commissioned to build evidence base of the quality of the urban space and how specific aspects encourage more active living, connectivity and social cohesion.

The study will explore how to incorporate specific activities to create urban spaces and to encourage movement in line with NICE guidance in order to introduce the concept and principle into officers' work.

Last Updated - 14/11/2011

Accountable Strategic Director: Terry Parkin

Strategy: 3.1.2 Helping people to live healthy lifestyles

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: helping people to live healthy lifestyles	Tom Scanlon - Director of Public Health	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

Smoking prevalence in adults (4 week quitters): Target for 2011/12 is 2,350 4 week Quits. At Q1 434 4 week Quits achieved

Increased advertising has taken place to increase footfall into the Stop Smoking Service and close monitoring of clinic activity. A new Stop Smoking Service Manager now in post due to restructure within Sussex Community NHS Trust and also a Co-ordinator will be in post for Brighton & Hove. The Stop Smoking Co-ordinator will be working closely with colleagues and monitor clinic activity.

Prevalence of healthy weight in 4-5 (Reception) and 10-11 year olds (Y6) For the academic year 2010/2011 8.2% 4-5 year olds are obese; 15.2% - 11 year olds are obese, both lower than national average and target. The NCMF for 2011/2012 is about to be implemented in all primary schools and this year parents of children in Year 6 who are in the very obese category will be pro-actively contacted by School Nurses prior to the result letters being sent. The risk to delivery is around school nurses capacity however with the introduction of two new P/T Band 4 posts there should be no barriers to implementation.

Number leaving drug treatment free of drug(s) dependence The challenge to increase the number of people leaving treatment successfully is being met by service providers via measures in a Recovery and Reintegration Action Plan, and the target of 50% planned exits was almost met in Q1, when the figure was 49% [up from an average of 35% in the previous year], an indication of the concerted response that has been made. The National Treatment Agency facilitated a session for commissioners and providers on the 28th October 2011. The aim of this was to prioritise areas for development in the future, with a view to continuing to increase the numbers of people leaving treatment drug free.

Rate of Hospital admissions per 100,000 for alcohol related harm. The rate as of Sep 2011 is 1133.52 per 100,000, slightly higher than the plan rate of 1127.04 per 100,000 (this equates to just over 0.5% above trajectory)

Last Updated - 14/11/2011

Accountable Strategic Director: Terry Parkin

Strategy: 3.1.3 Preventing ill health

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: preventing ill health	Tom Scanlon - Director of Public Health	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

Childhood immunisation rates: The first quarter of 2011/12 has maintained the rate of baby primary immunisation at over 90% and there has been some improvement in MMR uptake in the previous 6 months. The PCT and SCT Immunisation Team have worked together on promoting Immunisation Week in October promoting immunisations for children and young people- concentrating on pre-school and teenage boosters and distributing SHA funded immunisation resources. In the next 6 months the Immunisation Team will continue to follow-up children that have missed their primary immunisations via a communications based plan and distribution of flyers through schools. They are also developing a PGD (Patient Group Directive) for domiciliary vaccination (i.e. in the home).

Breastfeeding initiation at 6-8 weeks after birth 2011-2012 Quarter 1: 10 days 59.7%. 6 weeks 74.3%.

Breastfeeding prevalence of 69.2% exceeded. Through targeted work on reducing inequalities in North Portslade there's been a reduction on breastfeeding inequalities compared to the West area and the city as a whole. This work is being rolled out to other areas of inequalities.

Since the beginning of the Home Safety Equipment scheme in 2008 around 500 families in areas of inequalities in the city have had home safety equipment installed in their homes including stair gates, fireguards, high chairs and cots among others. The scheme also provides safety sessions to families by way of training or group work. Future actions include trying to improve evaluation of service effectiveness through analysis of A&E data related to accidents at home for children aged 0-5 years old. This is challenging as it is dependent on how diagnosis level data is recorded for A&E attendances, however work is underway to explore more meaningful data collection.

Increase access to and uptake of pharmacy based supervised consumption and increase the proportion of people receiving treatment within primary care, especially within outlying areas of the city. There are currently 240 places available for supervised consumption in the city. There are plans in place to review the Substance Misuse National Enhanced Service so that more people can benefit from the service in the future.

Last Updated - 14/11/2011

Accountable Strategic Director: Terry Parkin

Strategy: **3.1.4 Healthy life expectancy, working to prevent people from dying prematurely**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: healthy life expectancy, working to prevent people from dying prematurely	Tom Scanton - Director of Public Health	Ongoing	14/11/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

Commentary on progress so far and future work planned to follow.

Last Updated - 14/11/2011 **Accountable Strategic Director: Terry Parkin**

3. Improving Health & Wellbeing and reducing health inequalities

3.2 Promote health and well being and reduce health inequality for children and

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Strategy: **3.2.1 A robust and confident child protection pathway that protects children and young people who are at risk of maltreatment, harm, neglect and/or sexual exploitation**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: A robust and confident child protection pathway that protects children and young people who are at risk of maltreatment, harm, neglect and/or sexual exploitation	Steve Barton - Lead Commissioner - Children, Youth and Families	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

The Children's Services Delivery Unit reorganised referral, advice assessment, children in need and looked after children services taking account of local recommendations by Ofsted Inspectors and findings of the national Review of Child Protection by Professor Munro.

Future work planned

The Annual Report of the Chair of the Local Safeguarding Children Board presented to the Children and Young People's Trust Partnership Board in October 2011 provided a positive assessment of current arrangements and plans to assure and improve the child protection pathway.

Careful consideration is being given to future arrangements for child protection planning, scrutiny and assurance as part of developing a local Health and Wellbeing Board.

Last Updated - 10/11/2011

Accountable Strategic Director: Terry Parkin

Strategy: **3.2.2 Needs of vulnerable children and young people where families are affected by adult substance or alcohol misuse, domestic violence, mental health or learning disability**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.

Progress update: Needs of vulnerable children and young people where families are affected by adult substance or alcohol misuse, domestic violence, mental health or learning disability	Steve Barton - Lead Commissioner - Children, Youth and Families	In Progress	01/04/2011	31/03/2012	50%
ACTION PROGRESS COMMENTS					
Progress so far					
The city council's Lead Commissioners oversee strategic commissions addressing causal factors affecting vulnerable children including domestic violence and alcohol misuse. A multi-agency project has been initiated to develop an integrated response to the needs of families experiencing multiple disadvantage.					
Future work planned					
The Children's Services Commissioning and Delivery Unit value for money programme focuses on early intervention and prevention with recent workshops to transform pathways and services for children in need.					
Last Updated - 10/11/2011 Accountable Strategic Director: Terry Parkin					
Strategy: 3.2.3 Children and young people looked after by the local authority to have stability, security and be well cared for					
Action					
Progress update: Children and young people looked after by the local authority to have stability, security and be well cared for	Steve Barton - Lead Commissioner - Children, Youth and Families	In Progress	01/04/2011	31/03/2012	50%
ACTION PROGRESS COMMENTS					
The Cabinet member for Children has agreed a Commissioning Strategy for Services, Support and Placements for Looked After Children.					
A Corporate Parenting Board is in place and has responsibility for oversight of provision for children looked after by the local authority.					
Last Updated - 09/11/2011 Accountable Strategic Director: Terry Parkin					
Strategy: 3.2.4 All children to have access to high quality healthcare including services for the most vulnerable					
Action					
Progress update: All children to have access to high quality healthcare including services for the most vulnerable	Steve Barton - Lead Commissioner - Children, Youth and Families	In Progress	01/04/2011	31/03/2012	50%
ACTION PROGRESS COMMENTS					
Progress so far					
The council and the Clinical Commissioning Group have a formal agreement to pool budgets and commission an integrated social care and community health service for children and families. The agreement includes a commitment jointly to review the wider health care pathway from acute to primary care health services.					
Future work planned					
Public Health has re-located into council offices in anticipation of the Health and Social Care Bill. Plans are in place to establish a shadow Health and Well being Board by April 2013 also in line with the Bill before parliament.					
Last Updated - 10/11/2011 Accountable Strategic Director: Terry Parkin					
Strategy: 3.2.5 Young people make positive choices about their sexual health, their lives and risk taking behaviours are minimised, especially alcohol use and substance misuse					
Action					
Progress update: Young people make positive choices about their sexual health, their lives and risk taking behaviours are minimised, especially alcohol use and substance misuse	Kerry Clarke - Strategic Commissioner - Children, Youth and Families	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

The Teenage Pregnancy and Substance Misuse partnership board oversees the performance of the Teenage Pregnancy Action plan and Young People's Substance misuse Prevention and Treatment Plan. There has been an increased focus on identifying and exploring joint commissioning and performance management opportunities across the network of children and young people's services. Care pathways between universal, targeted and specialist services have been tested leading to joint strategic plans to address the process gaps and whilst supporting the VFM work stream.

Future work planned

Services are constantly being assessed to establish how well they meet the individual needs of young people and are asked to identify and implement service improvement actions to address any underperformance issues. Alongside this and as part of the VFM prevention program, services are identifying a menu of effective interventions to develop a better understanding of the impact and associated costs of programmes of intervention.

It has been recognised that there is value in involving young people more directly in developing services and decision-making to ensure that services are appropriate and better match needs. However, the challenge is in ensuring that all young people's voices are heard including the hard-to-reach and those who don't engage.

Last Updated - 10/11/2011

Accountable Strategic Director: Terry Parkin

3. Improving Health & Wellbeing and reducing health inequalities**3.3 Improving care and support**

Strategy: **3.3.1 Enable people who need social care and support services to live in safety with maximum independence**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: enable people who need social care and support services to live in safety with maximum independence	Brian Doughty - Head of Service Adults Assessment	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

(Adults Assessment Delivery, shared with Adults Providers Delivery)

Progress so far

The council have been changing services and training staff so that when people are needing social care services the first priority is to support that person to regain as much independence as possible in their lives. They are worked with over a short period to help them get their skills and confidence back. This approach to services is called re-abling. This is clearly important for local people who want to remain in their own homes and be as independent as possible. The re-abling approach is being promoted across all Adults Assessment and Adults Providers services and there are dedicated services in place which focus on reablement, such as the Independence at Home and Intermediate Care Services.

The council contacts everyone who received Intermediate Care Services after leaving hospital to see if they are still in their own homes after 90 days rather than being in residential care. In 2011 over 87.9% of people were still in their own homes, a higher rate than most other councils have achieved. This monitoring is ongoing.

Another measure for the Independence at Home service is to see how much care and support someone requires at the start and at the end of a period of reablement. In the 3 month period April to June 2011 over 90% of people who completed a reablement period required less support and some of these people no support at all.

The numbers of older people going into residential and nursing care continue to reduce as a result of investment in reablement and assistive technology.

Future work planned

To continue service delivery as outlined above.

Last Updated - 10/11/2011

Accountable Strategic Director: Terry Parkin

Strategy: 3.3.2 Provide personalised care services which promote choice, control and independence for service users and carers

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Introduction of the carers card	Brian Doughty - Head of Service Adults Assessment	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

A new development in services for carers was the introduction of the Carers card to support the health and well being of carers, a priority in the 2009/12 Carers Joint Commissioning Strategy. Brighton & Hove City Council commissioned the development of the Carers Card and funds the issuing of the card plus some ongoing development support. The Carers Card is available for all carers in the city including carers of adults, parent carers and young carers. There are no actual subsidies for any of the services offered through the card, these are all subsidised by the providers themselves.

The Carers' Card is an initiative by to offer discount on a range of activities across the city to help carers to look after their own health and wellbeing. Carers' Card holders are offered a range of discounts on leisure and wellbeing activities across the city including discounted theatre tickets, hair and beauty, massage, complementary therapies, council and private gyms, golf etc. To date, approx 500 cards have been issued, many to carers who were not previously known to Adult Social Care.

Last Updated - 10/11/2011

Accountable Strategic Director: Terry Parkin

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Tendering new services	Denise D'Souza - Lead Commissioner People	In Progress	01/04/2011	31/03/2012	45%

ACTION PROGRESS COMMENTS

Progress update: We will be tendering out for some of our most important services over the next year as existing contracts come to an end. This includes home care services which support many people to live in the community as independently as possible. We have consulted widely with people for their views on how these services should be delivered and how we can ensure they support a personalised approach. People raised a range of important issues for them including the importance of continuity in carers, flexibility in service delivery to respond to service users changing needs and timeliness. Over the next few months we will ensure that these views inform our specifications for this service so that future services respond to the issues that people have raised.

Last Updated - 03/11/2011

Accountable Strategic Director: Terry Parkin

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Provide personalised care services which promote choice, control and independence for service users and carers.	Brian Doughty - Head of Service Adults Assessment	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

People receiving social services in the community are involved as fully as possible in identifying what their needs and aspirations are and how these can best be met. This includes making clear to people how much money is available to meet their needs, offering them the direct management of that money (a direct payment) or if they request it arranging services for them but with the user maintaining control and flexibility. This way of working is called 'self directed support'. By March 2011 33% of people benefited from this new service approach.

Future work planned

To enable at least 45% of people by March 2012 to benefit from self directed support and by March 2013 to offer this service to all people.

Last Updated - 10/11/2011

Accountable Strategic Director: Terry Parkin

Strategy: 3.3.3 People with social care needs supported into training and employment

Action	Responsibility	Action Status	Start Date	End Date	% Comp.

Progress update: People with social care needs supported into training and employment (Adults Assessment Delivery)	Brian Doughty - Head of Service Adults Assessment	Ongoing	01/04/2011	31/03/2012
<p>ACTION PROGRESS COMMENTS (Adults Assessment Delivery, shared with Adults Providers Delivery)</p> <p>Progress so far For many people who use social care services the quality of their life can be improved by employment or training and volunteering opportunities. T a range of services in place that support people with a learning disability to gain employment and support them to keep the job once they are in it.</p> <p>In 2010/11 the council supported 110 number people to be in work. This was about 16% of all people with a learning disability who are known to the services. A further 12% of these people were supported to find opportunities in voluntary work. Please note collection of this data is time-lagged.</p> <p>Future work planned To continue with this work, a better performance than most other Councils.</p> <p>Barriers to achieving good performance In the current economic climate it will be a challenge to sustain this level of performance over the next few years.</p> <p>Last Updated - 10/11/2011 Accountable Strategic Director: Terry Parkin</p>				

Strategy: **3.3.4 Improve planned discharge rates for clients**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: improve planned discharge rates for clients	Brian Doughty - Head of Service Adults Assessment	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

<p>Progress so far When people are well enough to leave hospital but health or social care services are needed to support this, it is important that they are able to be discharged from hospital quickly and safely with the support they need. People do sometimes get delayed in hospital for a range of reasons, some of them linked to NHS services and some of them to social care; these people are sometimes referred to as 'bed blockers' in the media. This is clearly a negative experience for people. The council and NHS have been working together and with other care providers to improve services and avoid delays.</p> <p>An integrated hospital discharge service has been implemented. This operates extended hours over 7 days a week. Performance has steadily improved: in 2007/08 the average number of delays per week was 41, in 2010/11 it was 26 and currently (October 2011) it is running at 13.</p> <p>Future work planned Ongoing</p> <p>Last Updated - 10/11/2011 Accountable Strategic Director: Terry Parkin</p>
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4. Strengthening Communities & Involving People

4.1 Strong, Inclusive, Cohesive Communities

Strategy: **4.1.1 Communities have shared values and a strong sense of belonging to Brighton & Hove**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.

Progress Update: Communities have shared values and a strong sense of belonging to Brighton & Hove	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012
ACTION PROGRESS COMMENTS				
Community Development has been commissioned for 2011/12 to engage people in the most disadvantaged communities. Last Updated - 14/11/2011 Accountable Strategic Director: David Murray				
Strategy:				
<p>4.1.2 Culture of active citizenship in the city:</p> <ul style="list-style-type: none"> - People at risk of exclusion have support to access to volunteering - Volunteering is a valued and high quality experience - Volunteering has a real impact on the economic and social wellbeing of the city 				
Action				
Progress Update: Culture of active citizenship in the city: - People at risk of exclusion have support to access volunteering - Volunteering is a valued and high quality experience - Volunteering has a real impact on the economic and social wellbeing of the City	Responsibility Mary Evans - Head of Equalities & Inclusion	Action Status Ongoing	Start Date 01/04/2011	End Date 31/03/2012
ACTION PROGRESS COMMENTS				
The City Volunteering Strategy is now in place which includes specific support for volunteering from the council as an employer. It has been agreed that council staff can take 2 days a year special leave for volunteering activity. Last Updated - 14/11/2011 Accountable Strategic Director: David Murray				
Strategy:				
<p>4.1.3 Opportunities for people to get involved and influence decision making</p>				
Action				
Progress update: Opportunities for people to get involved and influence decision making	Responsibility Mary Evans - Head of Equalities & Inclusion	Action Status Ongoing	Start Date 01/04/2011	End Date 31/03/2012
ACTION PROGRESS COMMENTS				
The Community & Voluntary Sector Forum have been commissioned for 2011/12 to support representation from the community and voluntary sector, including neighbourhood groups and communities of interest. These representatives sit on city partnerships and also influence decision making through a number of specialist network groups. The Community Development commission supports people from neighbourhoods to get involved locally. Last Updated - 14/11/2011 Accountable Strategic Director: David Murray				
4. Strengthening Communities & Involving People				
4.2 Individuals are able to improve their quality of life				
Strategy:				
<p>4.2.1 Support individuals and communities including seldom heard sections of the community to ensure they are provided with the information, advice and support needed to develop their confidence, skills, knowledge and ability to:</p> <ul style="list-style-type: none"> • Engage with services • Engage in local decision-making • Understand and engage with democratic processes 				
Action				
Progress update: Support individuals and communities including seldom heard sections of the community to ensure they are provided with the information, advice and support needed to	Responsibility Mark Wall - Head of Democratic Services	Action Status Ongoing	Start Date 01/04/2011	End Date 31/03/2012

develop their confidence, skills, knowledge and ability to: - Engage with services - Engage in local decision-making - Understand and engage with democratic processes					
<p>ACTION PROGRESS COMMENTS Progress so far The council has undertaken a number of Democracy Workshops for local community groups and the Universities were involved in the Local Democracy Day and supported the Take Part programme. E-petitions are a constant form of engagement, over the last 3 months there have been 20+ with debates at Full Council in July and October resulting from e-petitions.</p> <p>Future Plans The council is planning further Democracy Workshops and have a list of potential groups who have requested these. There are currently 9 e-petitions running on the council web site.</p> <p>Barriers to success Available resources to provide the workshops, the council has lost 3 members of the team. The Localism Bill proposes to remove the requirement for an e-petition facility and this may mean that the provision is discontinued.</p> <p>Last Updated - 10/11/2011 Accountable Strategic Director: David Murray</p>					

Strategy: **4.2.2 Increased opportunities for individuals and communities to take control over the issues that affect their lives in order to:**

- meet their needs
- contribute to their economic and social opportunities
- build active and inclusive communities based on mutual respect

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Increased opportunities for individuals and communities to take control over the issues that affect their lives in order to: - meet their needs - contribute to their economic and social opportunities - build active and inclusive communities based on mutual respect	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012	
<p>ACTION PROGRESS COMMENTS Community Development provides support to individuals and communities to get involved in their neighbourhood and influence service provision.</p> <p>The council plans to pilot new neighbourhood governance to include some delegation of finances. The consultation for this is now underway and at least one pilot will start in May 2012.</p> <p>Last Updated - 14/11/2011 Accountable Strategic Director: David Murray</p>					

4. Strengthening Communities & Involving People

4.3 Support a Thriving Third Sector – Indicators to be confirmed

Strategy: **4.3.1 High quality and accessible support services for the third sector**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.

Progress update: High quality and accessible support services for the third sector	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
The Community & Voluntary Sector forum is commissioned to provide voice and representation from the community & voluntary sector. Other infrastructure organisations who provide services such as training & development, and support for small groups, receive strategic grants.					
A partnership of the infrastructure organisations, supported by the city council, has submitted a bid to government for the resources to transform the local infrastructure support to enable effective support for the sector in the future.					
Last Updated - 14/11/2011 Accountable Strategic Director: David Murray					
Strategy: 4.3.2 City commissioning values the benefit, and contributions of the 3rd Sector					
Action Responsibility					
Progress update: City commissioning values the benefit, and contributions of the third sector	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012	% Comp.
ACTION PROGRESS COMMENTS					
The new city commissioning processes include a commitment to best practice in the involvement of the community & voluntary sector. The pilot commissions tested this out and included both representatives of the sector and the groups themselves in their processes.					
The council's Commissioning Board includes representation from the Community & Voluntary Sector forum and their input has shaped much of the work.					
Last Updated - 14/11/2011 Accountable Strategic Director: David Murray					
Strategy: 4.3.3 High quality and consistent community representation and influence across the public sector and partnership					
Action Responsibility					
Progress update: High quality and consistent community representation and influence across the public sector and partnership	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012	% Comp.
ACTION PROGRESS COMMENTS					
The Community & Voluntary Sector Forum continues to support and develop a number of representatives to sit on partnership and council bodies. This will include representation in the Council's Scrutiny process of the budget setting for 2012/13.					
Last Updated - 14/11/2011 Accountable Strategic Director: David Murray					
Strategy: 4.3.4 An informed voluntary and community sector engaged collaboratively in decision making					
Action Responsibility					
Progress update: An informed voluntary and community sector engaged collaboratively in decision making	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012	% Comp.
ACTION PROGRESS COMMENTS					
The Community & Voluntary Sector Forum continues to support and develop a number of representatives to sit on partnership and council bodies. This will include representation in the Council's Scrutiny process of the budget setting for 2012/13.					
Last Updated - 14/11/2011 Accountable Strategic Director: David Murray					
Strategy: 4.3.5 A strong and resilient voluntary and community sector that delivers high quality services for individuals and communities in the city					
Action Responsibility					
Progress update: A strong and resilient voluntary and community sector that delivers high quality services to individuals and	Mary Evans - Head of Equalities & Inclusion	Ongoing	01/04/2011	31/03/2012	% Comp.

communities in the city			
ACTION PROGRESS COMMENTS			
The Council's grants programme continues to support the community & voluntary sector through the provision of resources for core funding and specific activity.			
Last Updated - 14/11/2011 Accountable Strategic Director: David Murray			

5. Improving Housing & Affordability

5.1 Improving Housing Supply

Strategy: **5.1.1 Increase the supply of affordable rented housing**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Increasing supply of affordable rented housing	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far					
There are 62 affordable rented homes in the development programme for 2011/12. The council will continue to work with providers, developers, planning colleagues and the Homes and Communities Agency to enable the delivery of affordable housing in the City.					
Barriers to success					
Due to the economic downturn in the economy and lack of new house building the overall target of 230 new affordable homes per year will not be achieved.					
Last Updated - 10/11/2011 Accountable Strategic Director: Geoff Raw					

Strategy: **5.1.2 Improve and develop deprived neighbourhoods**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Improve and develop deprived neighbourhoods	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far					
An initial survey has identified opportunities for the development of 800 new homes over the next 10 years in Council housing estates and the council are working with tenants to progress development opportunities however funding is expected to be a particular challenge.					
Future work planned					
All new developments will include a local labour plan. The council will work with Mears Group on meeting the Education, Employment and Training aspects of the council housing maintenance contract and development of social enterprise opportunities such as void clearance and white goods recycling. Work is ongoing with the Local Labour Scheme Co-ordinator to develop employment opportunities in construction/building and identifying potential EET opportunities in other contracts such as Lift Maintenance and repair etc.					
Last Updated - 10/11/2011 Accountable Strategic Director: Geoff Raw					

Strategy: **5.1.3 Provide opportunities for households to move to larger homes or downsize as their needs change**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Provide opportunities for households to move to larger homes or downsize.	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	
ACTION PROGRESS COMMENTS					
Progress so far					
The lack of suitable sites in the City can require high density developments not suitable for large amounts of family homes. This combined with the economic downturn impact on					

building is resulting in only 7% (7 of 104) of the new affordable housing developed this year being 3 bedroom homes. To mitigate the impact of this those downsizing from three bedroom homes are prioritised for homes on all new developments in the City through Local Lettings Plan.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.1.4 Make the best use of the housing stock

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Freeing up homes for families in need.	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The council's underoccupation officer has been successful in freeing up 26 homes for families in need by helping people to downsize. Not only were 19 of these homes 3-bed or larger, but 8 households were helped to move into the private sector from council housing.

Future work planned

The Local Delivery Vehicle (LDV) has successfully borrowed £28.5 million to refurbish 499 council homes to house some of the city's most vulnerable residents and also help modernise thousands of the council's homes to meet the Decent Homes Standard. The first batch of properties will be leased to the LDV on 1 November with the second batch in February. To address homelessness pressures we are continuing to procure long term higher quality temporary accommodation (on 5-10 year leases) in the private rented sector as an alternative to B&B and other unsuitable temporary accommodation.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.1.5 Help households become home owners

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: help householders become home owners	Martin Reid - Head of Housing Strategy / Private Sector Housing	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

By year end 42 homes should be developed for low cost home ownership. The council will continue to work with providers, developers, planning colleagues and the Homes and Communities Agency to enable the delivery of affordable housing in the City.

Barriers to success

Due to the economic downturn in the economy and lack of new house building the target will not be achieved.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

5. Improving Housing & Affordability

5.2 Improving Housing Quality

Strategy: 5.2.1 Work with home owners and landlords to maintain and improve the quality of their housing

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Work with home owners and landlords to maintain and improve the quality of housing in the private sector	Martin Reid - Head of Housing Strategy / Private Sector Housing	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

90% of non-decent homes in the city are in the private sector (rented & owner occupied) and housing contributes 42 per cent of our total carbon emissions.

In 2010-11 the Private Sector Housing Renewal programme in Brighton & Hove delivered the following key outputs:

- 392 tonnes of CO2 saved
- 231 homes with vulnerable residents made decent or moved towards decency, involving a range of measures from minor repairs and/or security work to major renovation
- 737 energy efficiency measures installed, including 25 renewable energy solar thermal hot water systems.
- 20 empty properties bought back into use with renewal assistance for leasing to homeless households. This was out of a total of 154 long-term empty privately owned properties brought back into use in 2010/11.
- 161 Disabled Facilities Grant completions, and more than £140,000 for other adaptations in the private sector that were not able to be funded via DFG. Private sector renewal programme provided £440,000 funding to support the Government's £660,000 Disabled Facilities Grant 2010/11 allocation as well as additional disabled assistance over and above mandatory grant.
- 1000 handyperson jobs for vulnerable residents.
- Over 100 Home Safety and Security audits.
- 14 home improvement loans via not for profit community finance partnership with loans totalling £129,508 completed

Future work planned

The 2008-2011 BEST private sector housing renewal capital funding programme has now come to an end. The Government announced as part of the Comprehensive Spending Review in the autumn of 2010 that further funding for private sector housing renewal would not be made available. In light of this it was agreed to carry forward some existing capital funding into 2011/12. This was to ensure sufficient support remains available to vulnerable & eligible households for ongoing commitments and to ensure that continued levels high performance are maintained around: decent homes; empty properties; home energy efficiency; & disabled adaptations during 2011/12. £2.83m BEST funding has been carried over into 2011/12. There are already significant commitments against this remaining budget.

Delivery of the renewal assistance programme is subject to availability of capital funding resources. The council is currently reviewing the private sector Housing Renewal Policy based on the end of the current programme and availability of future funding.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.2.2 Reduce fuel poverty and minimise CO2 emissions

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reduce fuel poverty and reduce co2 emissions	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The target of 163.5 tons of CO2 savings in 2010/11 (target of 225 tons) was missed due to reduced promotional activity on certain grants to ensure we manage within available resources. Also previous successes with Warm Homes Insulation Grants in previous year's means there are now fewer un-insulated homes in the city that can be assisted through this grant. Budget constraints are impacting on availability of grants and therefore the number of measures installed particularly as previous years successes have left remaining 'harder to treat' homes.

Future work planned

Suitable roof space has been identified on approximately 1,600 dwellings for solar PV. The appraisal identified that a solar PV scheme has the potential to provide lifetime carbon dioxide savings of over 48,000 tonnes through an estimated capital expenditure in the region of £15 million. Cabinet on 22 Sept 2011 agreed approval of a capital programme budget up to a maximum of £15m for Solar Photovoltaic Panels on council housing stock to be financed through unsupported borrowing funded by the Feed in Tariff payment. We anticipated the scheme to have a potential net present value (NPV) surplus, in the region of £9 million for 1,600 properties after repayment of borrowing however the Government has proposed a reduction in Tariff rates far in excess of the levels anticipated by the sector and which could risk the schemes viability. As a result, we are remodelling our scheme based on the new proposed rates and will be able to outline options once the Government's consultation has closed and the rate set.

The council is carrying out an options appraisal on opportunities presented by the Green Deal and Energy Company Obligation due to be launched in autumn 2012. There are a number of opportunities; wide ranging in terms of scale, required investment, impact and opportunity for partnership working. We anticipate that these options will be further assessed over the next months to ensure that Brighton & Hove is in a strong position to maximise the benefits presented by the Green deal both in addressing CO2 emissions and climate change and in tackling fuel poverty for residents.

Barriers to success

The council is currently finalising specification and evaluation of preferred procurement framework for the delivery of this project should it prove to be viable after remodelling in light of the review, we are also identifying if there are opportunities within existing programme of works for early installs, aiming where possible to take advantage of the current higher rates. The council continues to engage closely with tenants on development and delivery of Solar PV on Council housing. In addition to the potential CO2 savings of this project it can also assist tenants at risk of fuel poverty through cheaper electricity bills.

Last Updated - 10/11/2011 **Accountable Strategic Director: Geoff Raw**

Strategy: 5.2.3 Develop the Brighton & Hove standard for high quality and well maintained council housing and improve tenants' homes to ensure that they meet the standard

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Ensure the council's housing stock meets the Brighton & Hove standard through a programme of works delivered in partnership between the council and Mears Group.	Nick Hilberd - Assistant Director, Housing Management	In Progress	01/04/2011	31/03/2012	58%

ACTION PROGRESS COMMENTS

Progress so far

The Repairs & Improvement partnership with Mears achieved its target of bringing 74% of the council's housing stock up to the Decent Homes Standard by the end of March 2011 and is now working on ensuring that 88% of the stock meets the standard by the end of March 2012.

At the end of August 2011 79.5% of the stock met the Decent Homes Standard and the partnership is on track to achieve this years target.

So far this year the partnership has delivered:

- 419 Kitchens
- 109 Bathrooms
- 516 Boilers
- 245 Re-wires
- 931 Properties with new doors

Alongside delivering the programme we have worked with residents to agree the Brighton and Hove Standard, which details what works we will undertake to bring homes up to the Decent Homes Standard. Communicating this complex standard has been challenging but officers and residents have now developed a short leaflet which explains the standard in a straight forward way. This leaflet has been well received and has formed a key part of how we communicate the standard to residents.

Last Updated - 10/11/2011 **Accountable Strategic Director: Geoff Raw**

Strategy: 5.2.4 Work with owners to bring more of the city's long term empty homes back into use

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Bringing empty homes in the private sector back into use.	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

On track with 73 empty homes brought back into use since April and at least 153 empty privately owned properties will be brought back into use this financial year.

The team continues their successful work of working with owners to bring these properties back into use - and as a last resort using enforcement action and CPOs. 17 of the homes brought back into use have been on long term leases with the council for homeless families.

Barriers to success

Current funding for refurbishment will end in March 2012 impacting on future years work. The council is currently bidding for funding beyond that point.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.2.5 Ensure new housing is developed to the latest standards

Action		Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Ensure new housing is developed to the latest standards (Code for Sustainable Homes and Lifetime Homes Standard)		Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

100% of the affordable homes being developed this year meet at least Level 4 of the Code for Sustainable Homes and also the Lifetime Homes Standard. In addition, 16% of the new affordable homes (17 homes) are being developed specifically for wheelchair users, exceeding our target of 10%.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

5. Improving Housing & Affordability

5.3 Improving Housing Support

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Strategy: 5.3.1 Support households to make informed choices about their housing options

Action		Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Support Households to make informed choices about their housing options		Martin Reid - Head of Housing Strategy / Private Sector Housing	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

A new monthly bulletin for staff to use with those in housing need has been developed that details the number of private sector homes available to rent in the city and neighbouring towns and breaks this down into property size and households type, highlighting the availability of suitable homes that fall within housing benefit Local Housing Allowance limits. A housing options guide for people with a Learning Disability has been developed and there is a dedicated housing options specialist for this client group.

Work to include private rented homes in the Homemove magazine and to move overcrowded households into leased properties is currently under review.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.3.2 Provide adaptations and support to households and their carers

Action		Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Adults Providers delivery - provide adaptations and support to households and their carers		Karin Divall - Head of Service Adults' Provider	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Adults Providers Delivery in partnership with NHS and Housing & Social Inclusion

Progress so far

In the month of July 2011 the integrated Community Equipment Service (which provides daily equipment for both social care and NHS) received 336 social care referrals for equipment, which resulted in 478 items of equipment being delivered and 95% of these were delivered within a week.

Future work planned

Over the coming months we are working with our colleagues in the housing service to explore how we can better provide a more integrated service in relation to adaptations.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Provide adaptations and support to householders and carers	Martin Reid - Head of Housing Strategy / Private Sector Housing	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

Work is taking place to identify accessible properties suitable for housing applicants with mobility needs, or suitable to adapt. This is to make the best use of the accessible housing stock and reducing the pressure on the HRA Adaptations budget.

Minor adaptation turnaround has improved with adaptations taking an average just over three weeks to complete following Occupational Therapist recommendation. In the first half of the year there have been 63 Disabled Facilities Grant completions, investing £466K in major housing adaptations in the private sector to enable people to live as independently as possible for as long as possible in their own homes with a further commitment (grants approved not completed) of £670K.

Future work planned

The council is working closely with Mears on the Decent Homes programme to deliver adaptations alongside Decent Homes Work and to more pro-actively manage the demand for major adaptations.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.3.3 Prevent homelessness and rough sleeping

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Working to prevent homelessness and rough sleeping	Richard Denyer-Bewick - Single Homelessness, QA & Risk Manager	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The Council continues to have a preventative approach when helping people who face homelessness in the City. Performance in this area remains strong, despite the difficult financial circumstances. The target set for prevent is on track and likely to be exceeded. It is expected that there will be an increase in households who will experience problems with accommodation costs, especially in the 4th Quarter of this financial year when transitional Local Housing Allowance (LHA) relief comes to an end for a significant number of households in the City. Preventing homelessness by finding alternative accommodation within the private sector has halved compared with last year. We believe that this outcome could further reduce during the year due to the gap between LHA rates and rent levels with the lack of affordable accommodation forcing residents on benefits to move outside the city.

Last Official Rough Sleeper count was in November 2010 and was 14. Next count will be in November 2011. Good progress is being made against the priorities in the Single Homelessness Strategy with new initiatives being delivered specifically to improve alcohol detox in the city's hostels and continued partnership approach to preventing evictions and rough sleeping through the Integrated Support Pathway services. Innovative services have been commissioned such as Sussex Nightstop which provides emergency accommodation for young people and the Peer Mentor Service which trains ex rough sleepers to mentor those who are accessing hostels for the first time after long periods of street life.

Barriers to success

Numbers of rough sleepers have been recorded as rising across the UK and a similar picture has been noted in Brighton & Hove. This is presenting extra pressures on services to deliver more in an environment where resources are staying the same or reducing.

Last Updated - 10/11/2011 **Accountable Strategic Director: Geoff Raw**

Strategy: 5.3.4 Reducing worklessness, community cohesion, reducing anti-social behaviour, and reducing inequality

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Support provided through the Supporting People programme	Martin Reid - Head of Housing Strategy / Private Sector Housing	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far

The Supporting People programme continues to help 4,800 households maintain their independence and quality of life. These services are reducing the need for more intensive and costly alternatives saving the city's public sector more than £30m per annum after costs are taken into account. Targets are being exceeded with 72% of service users in short term services being supported to move on in a planned way (N1141) and 99% of long term service users either sustaining or increasing their independence (% vulnerable people who are supported to maintain independent living N1142).

Satisfaction rates in respect of dealing with Anti-Social Behaviour cases is exceeding the national average (96% compared to 68%) with 89% of tenancies sustained despite a caseload 28% higher than the national average. Residents and staff are working on action plan to improve community involvement in tackling ASB.

Future work planned

Supporting People are supporting ongoing education, employment and training opportunities within homelessness and supported housing such as Business Action on Homelessness; Step by Step Literacy and Numeracy project; Accredited Life skills programmes; Accommodation for Work Project; First Base Day centre and social enterprises (DINE; Sussex Central Social enterprise with Mears). An Interreg Bid has been made for targeted education, employment and training initiatives for residents in council housing stock. We are also working with DWP/JCP to minimise impact of the Welfare Reform Bill on housing and homeless clients.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 5.3.5 Work to ensure student housing provides a positive contribution to students' lives and the city

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Student Housing Strategy related actions plus additional programmes of work	Martin Reid - Head of Housing Strategy / Private Sector Housing	In Progress	01/04/2011	31/03/2012	50%

ACTION PROGRESS COMMENTS

Progress so far

Under the Student Housing Strategy work is ongoing with the Universities to consider options purpose built student housing (such as on the Preston Barracks site) to manage pressures from an expanding student population and also encourage fewer students to live in the city's family sized housing.

In addition, the Council's Private Sector Housing service is looking at options for implementing additional HMO licensing in studentified areas of the city. It would require landlords and managers to meet appropriate personal and professional standards of conduct; the upgrading of poorer buildings to minimum health and safety standards including fire safety; and the sufficient day-to-day management and supervision of the buildings to help reduce antisocial behaviour.

The University of Brighton and the Council have joined forces to provide a joint 'social lettings agency'. In return for higher accommodation standards and value for money, landlords are being offered the opportunity of long term contracts, guaranteed rent, and management of the entire lettings process. Targeted neighbourhoods will benefit from these combined resources to effectively deal with housing management including aspects of anti-social behaviour that can arise.

The Council is currently consulting on implementing planning policies aimed at restricting the proportion of student housing in any particular area. This is being supported by a draft 'Student Housing and HMO Concentration Assessment 2011' that is looking at the levels of student housing on a street by street basis.

Barriers to success

There has been increased interest recently by the development industry in building 'speculative' purpose-built student housing at a time when the viability of building market / affordable housing has declined. This is putting pressure on sites the council wants to see developed for needed market or affordable housing.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

6. Living within Environmental Limits and enhancing the environment

6.1 A low carbon city

Strategy: 6.1.1 Low carbon economy

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Low carbon economy	Thurstan Crockett - Head of Sustainability	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The City's Climate Change Strategy (CCS) has been under development since April 2011 and is due for completion and approval in November; and website publication in December 2011. The Climate Change Strategy is designed to promote understanding of the issue and provide a framework for actions, with the opportunity to inform future commissioning of services in the city. It will provide a clear but flexible framework, and support city leadership in place by steering a pathway towards achieving goals. A review of existing programmes, policies and strategies was undertaken as part of this work

Progress has been made against the recommendations of the Environmental Industries Scrutiny Panel to develop this sector in the city, and is reported to the council's Overview and Scrutiny Commission and Cabinet on a regular basis.

Future work planned:

The City Economic Strategy is to be reviewed and revised to integrate the 'low carbon economy' outcome from the Climate Change Strategy and the CPP.

The City Employment & Skills Group has identified working up proposals for an Eco Tech Business Park in the city as a priority for future job creation and is exploring setting up a network of environmental businesses.

Large city employers like the University of Brighton and Sussex Police are continuing to implement impressive carbon reduction programmes and the Council's Carbon Management Programme is currently being reviewed with a view to developing a new council Programme for 2012-17, reflecting corporate priorities and legislation.

Barriers to achieving good performance:

While cutting carbon through resource efficiency is an important driver, especially for large employers, other concerns about the impact of the recession dominate and the public sector budget squeeze may make it difficult to develop greater support for the business community.

Last Updated - 11/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 6.1.2 Low carbon buildings

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Low carbon buildings	Thurstan Crockett - Head of Sustainability	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

A review of existing programmes, policies and strategies has been undertaken to inform the development of the Climate Change Strategy, and the 'low carbon homes and buildings' outcome.

The Council has begun the procurement of Solar PV on council houses and corporate buildings. A new Sustainability Checklist has been launched, which all new developments are now required to complete, incorporating an embodied energy calculator. The Eco-Open Houses event in September raised awareness of energy efficiency and sustainable energy solutions in homes and buildings.

Future work planned:

Completion of the Solar PV Project, maximising funding potential for energy efficiency measures to residents, a review of sustainability performance standards in supplementary planning document (SPD08), the City Plan and the Site Allocations Development Plan Document.

Barriers to achieving good performance:

There is currently no national funding being distributed to the council for private sector housing renewal and therefore new options for investment to reduce carbon emissions from the private rented sector would need to be identified.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 6.1.3 Low carbon transport

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Low carbon transport	Thurstan Crockett - Head of Sustainability	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Please also refer to section 7.1.1 'Reducing carbon emissions', found in the Promoting sustainable transport section of this report.

The council's third Local Transport Plan was approved in May 2011 and is based on achieving 5 high level goals which include 'reducing carbon emissions'. Two key local transport objectives have been identified. There are:

- Increase the use of low emission forms of transport and support the use of associated technologies
- Reduce the need to travel for some journeys and enable people to travel more sustainably.

Future work planned:

The main mechanism for taking this work forward will be through the Local Transport Plan (LTP3). Over £4m has been won by the city council for improvements to Lewes Road and plans will be developed for implementing a programme that will reduce emissions. This includes public transport infrastructure and traffic lights upgrades, pedestrian and cycling improvements, and better links to the new South Downs National Park.

Barriers to achieving good performance:

There will be resource constraints resulting from national budget cuts.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 6.1.4 Increasing the use of renewable and sustainable energy sources

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Increasing the use of renewable and sustainable energy sources	Thurstan Crockett - Head of Sustainability	Ongoing	18/10/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The Scrutiny Panel on the city's Renewable Energy Potential made 13 recommendations, and provides a valuable evidence base for this issue and mechanism for tracking progress. The Panel's main themes included looking at the national and regional policies and opportunities for renewable energy, looking at other authorities for good practice,

considering the successes and barriers that had been experienced by renewable energy installers in Brighton and Hove, and how the Council could encourage the growth of renewable energy.

Future work planned:

The city council was planning to invest in a multi-million pound programme of solar PV panels on corporate buildings and schools, and up to 1,600 council homes. This programme has been thrown into question, along with many other renewable energy programmes in the city, by the recently announced government consultation on the Feed In Tariff rates (Nov 2011), which closes on 20 December 2012. This would effectively halve the rate for any array not in place by 12 December. The council and others are investing in what they can immediately in order to draw down the maximum rate, but had been working to the previously established timetable of April 2012.

Another example the Brighton Energy Co-Op was also planning to launch a half million pound community share offer to install large solar panel arrays on the roofs of an Enterprise Centre in Shoreham Port, St Georges Church (Kemptown) and City Coast Church (Portslade), but this has also been delayed this for similar reasons.

Barriers to achieving good performance:

Uncertainty for investors created by further changes to the 'Feed in Tariff rate' and delays to the 'Renewable Heat Incentive' are once again changing the incentives underpinning investment in renewable energy.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

6. Living within Environmental Limits and enhancing the environment

6.2 A city adapted well to climate change

Strategy: 6.2.1 Robust planning in place for climate change adaptation

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Robust planning in place for climate change adaptation	Thurstan Crockett - Head of Sustainability	Ongoing	18/10/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Phase 1 of the city Surface Water Management Plan (flood modelling) has been completed and is with the Environment Agency for approval.

Coastal study funding secured from the Environment Agency.

A Local Climate Impact Profile study (see: <http://www.ukcip.org.uk>), using national methodology has been undertaken. This tool is designed to enable local authorities to understand how their council services are affected by historical climate events and how they can learn from such experience to adapt to a future climate. Basic analysis of Climate Projections has been undertaken and further work is required.

Future work planned:

Phase 2 of the Surface Water Management Plan will be started and completed by June 2013. Brighton Marina to River Adur Flood and Coastal Erosion Risk Management Strategy work will start.

The Local Climate Impact Profile (LCIP) work made steps towards raising awareness of climate change adaptation across the organisation within Brighton and Hove City Council. Much more could be done across the city to improve resilience and preparedness, including detailed analysis of the local climate projections, a comprehensive assessment of risks and opportunities of our changing climate and a community engagement programme to increase resilience in severe weather.

Barriers to achieving good performance:

Resource constraints make it difficult to undertake further projections work immediately. Focus will be on the key recommendations of the LClip, taken forward by a task and finish group.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

6. Living within Environmental Limits and enhancing the environment

6.3 Less waste creation in the city and cost effective, sustainable management of waste that is created

Strategy: 6.3.1 Reduction of waste and increased levels of reuse, recycling and composting

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress Update: Reduction of waste and increased levels of reuse, recycling and composting	Jan Jonker - Head of Strategy	Ongoing	07/11/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The council's waste strategy is in the process of being reviewed in light of the new Administration, the Government Waste Review and the One Planet Living Framework. Work is in progress on developing a proposal for a food waste collection trial, and commercial waste collections. The go-ahead has been given to consult on a communal recycling trial in Brunswick and Adelaide Ward.

Future work planned:

The Waste Strategy Review will be presented to Cabinet in December.

Consultation on communal recycling will take place before the end of 2011 and a decision on whether to proceed with the trial will be made early in 2012.

The proposals for a food waste collection trial will be presented to Cabinet in December.

Proposals for a commercial waste collection will be completed.

Barriers to achieving good performance:

Food waste collection will be an extra cost at a time of budget cuts. The recommendation will also be to implement fortnightly refuse collection at the same time which will be politically sensitive, with conservative party locally and nationally against fortnightly collections. Round changes need to be made as part of efficiency savings which are likely to have implications in terms of industrial relations and the changes will take some time to bed down. In terms of timing introducing food waste collections should not be done during this period of service disruption.

Last Updated - 07/11/2011

Accountable Strategic Director: Geoff Raw

6. Living within Environmental Limits and enhancing the environment

6.4 Increase and conserve levels of biodiversity in the city

Strategy: 6.4.1 Increased habitat connectivity

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Increased Habitat Connectivity	Jan Jonker - Head of Strategy	Ongoing	07/11/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The council has published a draft Local Biodiversity Action Plan (BAP) for the city. The BAP identifies the most important habitats and species locally, assesses their nature conservation status and sets out the actions needed to ensure a favourable conservation status is achieved for them. The draft BAP is available to view on the CityWildlife Forum – see <http://www.citywildlife.org.uk/forum>

Future work planned:

A public consultation on the BAP will be developed, following completion of an Equalities Impact Assessment which will be used to guide the consultation. The aims of the consultation strategy will be to engage a wide range of communities across the city to make sure that the BAP is relevant to them and to provide opportunities for their active participation. The consultation will take place as part of the broader Biosphere Reserve work (see below).

Barriers to achieving good performance:

Effective public consultation can be demanding on staff time and resources. Careful planning is needed to ensure the consultation is efficient and effective.

Last Updated - 07/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 6.4.2 Important species and habitats and sites are defined, conserved; their favourable conservation status achieved

Responsibility		Action Status	Start Date	End Date	% Comp.
Progress update: Important species and habitats and sites are defined, conserved; their favourable conservation status achieved		Ongoing	07/11/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The council has published a draft Local Biodiversity Action Plan (BAP) for the city. The BAP identifies the most important habitats and species locally, assesses their nature conservation status and sets out the actions needed to ensure a favourable conservation status is achieved for them. The draft BAP is available to view on the CityWildlife Forum – see <http://www.citywildlife.org.uk/forum>

Future work planned:

A public consultation on the BAP will be developed, following completion of an Equalities Impact Assessment which will be used to guide the consultation. The aims of the consultation strategy will be to engage a wide range of communities across the city to make sure that the BAP is relevant to them and to provide opportunities for their active participation. The consultation will take place as part of the broader Biosphere Reserve work (see below).

Barriers to achieving good performance:

Effective public consultation can be demanding on staff time and resources. Careful planning is needed to ensure the consultation is efficient and effective.

Last Updated - 07/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 6.4.3 Measurable benefits to communities and the economy

Responsibility		Action Status	Start Date	End Date	% Comp.
Progress update: Measurable benefits to communities and to the economy		Ongoing	07/11/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The council has assembled a partnership to progress the Biosphere Reserve agenda. The partnership reports to the City Sustainability Partnership and made a presentation on the benefits of Biosphere Reserve designation to the Brighton and Hove Strategic Partnership. A full time project officer was employed in September to drive the work of the partnership forward. The Biosphere Partnership has worked with the South Downs Chalk Partnership to submit a bid to Government for designation as one of twelve national Nature Improvement Areas (NIAs).

Future work planned:

Working closely with UK representatives from UNESCO, the partnership will begin work on a programme of public engagement to firm up a vision and action plan for the Biosphere Reserve. An application will be made to Government for recognition as a pilot Local Nature Partnership (LNP) which, if successful, will release DEFRA funding for

public engagement work. The partnership will be broadened to include representatives from business and the voluntary / community sectors.

Barriers to achieving good performance:

Effective public consultation can be demanding on staff time and resources. Careful planning is needed to ensure the consultation is efficient and effective. There is significant competition nationally to achieve NIA and LNP status.

Last Updated - 07/11/2011

Accountable Strategic Director: Geoff Raw

7. Promoting Sustainable Transport

7.1 Improving health and tackling climate change

Strategy: 7.1.1 Reducing carbon emissions

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reducing carbon emissions	Andrew Renaut - Head of Transport Policy and Major Projects	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

Carbon reduction from transport is a high priority in the council's new LTP3 Transport Strategy (approved in May 2011). To support this, the council successfully secured over £4 million from the government's Local Sustainable Transport Fund (LSTF) for the A270 Lewes Road corridor in mid-2011. This project will involve key partners such as Southern Rail, Brighton & Hove Buses, Sussex and Brighton Universities, the Primary Care Trust, and the Engineering and Physical Sciences Research Council.

Continued investment in low emission technology, such as electric vehicle charging points will lead to reducing carbon emissions going forward. There are currently five charging points in the city, two new charging points close to Withdean Stadium have been recently commissioned alongside other charging points that are planned to be introduced.

Work has also been undertaken to review and update the council's Climate Change Strategy, and identify the ways in which transport can support other citywide and council initiatives to reduce carbon emissions.

Future work planned:

The LSTF Lewes Road project will start to be implemented and include: upgrades to public transport facilities such as real time bus signs, bus shelters and accessible bus stops; improvements for pedestrians, buses and cyclists; improved links to the new South Downs National Park, and; provision of sustainable travel information and incentives to residents, school children and university students

Two additional electric vehicle charging points in Madeira Drive should be in use by the end of November, and a further £25,000 from the LTP capital programme will be invested in expanding the charging point network.

The Local Transport Plan includes activities which include: encouraging a transfer to lower carbon forms of transport, such as buses; encouraging zero carbon options, such as walking & cycling; changed travel behaviour (e.g. greater use of car sharing), and; reducing the need to travel (e.g through more sustainable business practices).

Potential barriers faced:

- Adequate progress in vehicle and engine technology development and usage.
- Ensuring adequate levels of funding are secured to support and expand existing projects, and develop new initiatives.
- Meeting targets set for carbon reduction through the combined efforts of partners, stakeholders, local communities and residents.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 7.1.2 Improving air quality

Action		Responsibility		Action Status		Start Date		End Date		% Comp.	
Progress update: Improving air quality		Andrew Renaut - Head of Transport Policy and Major Projects		Ongoing		01/04/2011		31/03/2012			
ACTION PROGRESS COMMENTS											
<p>Progress so far:</p> <p>Improvements to transport provision feature prominently in the council's new Air Quality Action Plan [AQAP], which has strong links to Local Transport Plan [LTP3] and the new Sussex Low Emission Strategy, which include improving traffic flow, influencing decisions people make when travelling, and introducing cleaner vehicles to the city. The council has completed works jointly with West Sussex County Council, to deliver transport improvements in the Shoreham Harbour area through the government's Community Infrastructure Fund [CIF] Progress. This location is within the city's Air Quality Management Area [AQMA] and the funding has helped to upgrade and improve traffic signals at 7 junctions in the area, reducing congestion and benefitting all road users.</p> <p>Future work planned:</p> <p>Continued investment in measures to improve air quality will be undertaken using Local Transport Plan funding. Projects such as Brighton Station Gateway, improved car park signing and 'intelligent' traffic signals will help to reduce congestion and keep traffic moving, while the development of the Old Shoreham Road cycle route and improvements for public transport passengers such as real-time information and accessible bus stops while provide continued choices for some people and contribute towards reducing car use.</p> <p>Monitoring of air quality levels has shown that improvements have been recorded in recent years. However, additional monitoring across the city has also shown that there are other sites with poorer air quality such as areas adjacent to the AQMA (Portslade Old Village, the main roads surrounding Preston Park and Ditchling Road to Five Ways). A more detailed assessment is required for the junction of Preston Drive and Preston Road (A23) and a distinct local area remote from the existing AQMA in Rottingdean High Street. Particular focus will also be placed on addressing the contribution of diesel-fuelled and heavy vehicles to local air pollution.</p> <p>Potential barriers faced:</p> <ul style="list-style-type: none"> • Adequate progress in vehicle and engine technology development and usage. • Reducing road traffic levels to levels that will help achieve targets for improving air quality <p>Last Updated - 10/11/2011 Accountable Strategic Director: Geoff Raw</p>											
Strategy: 7.1.3 Increasing levels of walking and cycling in the city											
Action		Responsibility		Action Status		Start Date		End Date		% Comp.	
Progress update: Increasing levels of walking and cycling in the City		Abby Hone - Principal Transport Planner - Walking & Cycling		Ongoing		01/04/2011		31/03/2012			
ACTION PROGRESS COMMENTS											
<p>Progress so far:</p> <p>There has been a successful bid to the Department for Transport's (DfT's) Local Sustainable Transport Fund (LSTF) which has brought just over £4m of funding to the Lewes Road corridor area for transport improvements in the area. Much of this is working towards creating better provision for people to walk and cycle, including links to the South Downs National Park (SDNP). A second tranche bid to the same fund is currently in progress between Brighton and Hove, West Sussex and Surrey councils, which seeks to further improve sustainable transport links to the SDNP.</p> <p>The transport team has also secured £330K funding from Sustrans for implementation of cycle and pedestrian facilities on Old Shoreham Road, to encourage travelling to school and work by bike and on foot.</p> <p>The Personalised Travel Planning (PTP) project has made contact with 9000 households to offer incentives to travel more sustainably, through offers of cycle training and cycle equipment.</p>											

Future work planned:

Community consultation road shows are planned for the LSTF corridor, and some links to the SDNP will be improved in the area, including modifications to the Woodingdean/Falmer bridleway.

The proposals for Old Shoreham Road will progress to implementation, improving crossing opportunities for walkers and cycles and balancing the street environment, actively supporting walking and cycling. PTP will be resourced effectively and community development work for sustaining active travel (walking & cycling) in the LSTF area will commence. The rolling programme of on-street cycle parking will begin construction at specific locations across the city supporting cycle journeys by providing for beginning and end of journeys. A study for achieving greater cycle permeability in the city centre will be completed and approval sought for moving ahead with implementation.

The Cycling Town manual and automated data has been supplied to Cycling England's/DfT's monitoring contractor, Susstrans. The interpretation of this data should be available in early 2012.

The transport planning team are investigating 'spend to save' alternatives for monitoring cycles which includes GSM enabled cycle counters where data will be hosted on a web portal where a number of BHCC departments could access and interpret the data.

Potential barriers faced:

Cycle and pedestrian monitoring budgets have been reduced. A skeletal automated cycle counter network remains, however all pedestrian counts which were previously conducted alongside manual cycle counts (since 2006) ceased in May 2011.

Lack of pedestrian monitoring other than for specific scheme related pre-and post scheme monitoring and a reduced cycle monitoring programme (i.e. no manual counts which also provide gender and age demographics, no cycle parking monitoring, no route user surveys) will result in reduced ability to assess the impact of walking & cycling interventions across the city as a whole.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw**7. Promoting Sustainable Transport****7.2 Keeping the city moving****Strategy: 7.2.1 Improving access to jobs and schools**

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Improving access to jobs and schools	Andrew Renault - Head of Transport Policy and Major Projects	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The council has continued to help businesses develop and deliver sustainable approaches to transport with Workplace Travel Plans, through voluntary participation and the planning system. Surveys have shown an average reduction in driver-only car use of nearly 10%.

The now well-established Brighton & Hove Travel Plan Partnership has met recently to discuss the Travel Plan for the new Housing Centre in Moulsecoomb and discuss the LSTF Lewes Road Corridor project. New members that have joined the Partnership include Bupa International, and the International HIV/AIDS Alliance. Consideration has also been given to new Travel Plans for developments proposals such as for the Brighton Wheel, American Express, Royal Sussex County Hospital 3T's development, and the Amex Community Stadium.

The School Travel Plan programme includes many activities to support access to schools. October 2011 has proved to be another successful 'Walk to School' month with over 30 schools and 10,000 pupils participating, and included a Pedometer Challenge competition. Nearly 700 children from 8 schools have received road safety pedestrian training, and 15 school crossing patrols also continue to operate across the city, serving 20 schools. There has also been a focus on promoting and providing training and facilities for

scooters in at least 3 schools.

Consultation was undertaken in September 2011 on proposals for a new Safer Routes to School scheme in the South Portslade area to assist movement to and from a number of schools. The council has also continued to develop ideas as part of the EU-funded MMOVE project and considered the transferability of a school 'bike train' initiative, in partnership with the council's Bike-It officer.

Future work planned:

The council will continue to request and secure Travel Plans through the planning system, and ensure that existing plans are fully implemented, and work with the Travel Plan Partnership. Funding from the LTP will be used to help improve cycle parking at the International HIV/AIDS Alliance, RSPB, Sussex Central YMCA sites, and Shoreham Port. A staff travel survey of 25 sites across the city using the iTrace software will provide some new information on travel patterns staff by the end of 2011. The next Travel Plan Partnership meeting will be held in early 2012 is also being planned for January 2012, and discussions are being held with Brighton & Hove Albion to host the meeting at the Community Stadium.

Officers will continue to work with schools that do not have School Travel Plans, or require their plan to be reviewed and updated, especially those that are privately run. A review of school crossing patrol sites will also be undertaken. Continued support and advice for schools through the provision of road safety education, training and publicity will help to ensure that safe and sustainable transport is promoted and used for the journey to school. Over 700 children from a further 8 schools are expected to receive pedestrian training before April 2012. The outcome of the consultation on the South Portslade Safer Routes to School project will be reported to councillors in late 2011. If approved, a preferred scheme will be designed in more detail and is expected to be completed by the end of February 2012. Consideration will be given to the possibility of introducing a pilot 'bike train' with Coldean School as a result of the MMOVE project feasibility study.

Potential barriers faced:

- Maintaining and growing the partnership and resourcing this work.
- Making progress with private and independent schools.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

Strategy: 7.2.2 Increased use of car clubs and public transport

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Increase use of car clubs and public transport	Andrew Renault - Head of Transport Policy and Major Projects	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

There are now approximately 70 dedicated on-street parking spaces for vehicles provided in the city by two car club operators – City Car Club and Streetcar. Both are treated consistently in terms of their requests for spaces to meet residents' demands for increased access to cars. These requests are usually addressed alongside other similar requests e.g. disabled driver bays, through the current 6-monthly Traffic Regulation Order advertisement process and therefore there is no cost to the car club operator. Some bays are also provided in association with planning agreements, and the costs of their implementation are paid by the developer. The council's Cabinet Member for Transport & Public Realm has recently met with representatives of Streetcar to discuss their proposals for increasing access to car club vehicles in the city.

Bus passenger journeys were recently estimated to have risen from 40 million in 2010 and a very recent national survey has also shown that levels of satisfaction with local bus services are the highest in the country, demonstrating the work done by bus operators in partnership with the council is continuing to be successful and benefiting local residents. Work is continuing on the design and construction of more accessible bus stops in the city, most recently in Davigdor Road, Hove. An additional 10 bus shelters have also been implemented as part of the Shoreham Harbour Community Infrastructure Fund project, which was completed in early/mid 2011. An Area Network Review of supported bus services was carried out in July and August 2011 which involved full consultation with elected members, user groups, and community groups and data assimilated

from requests made by members of the public.

Building on its reputation for having one of the best taxi licensing policies in the country, the council has been instrumental in achieving a number of improvements in both taxi operation and passenger provision recently. These have been achieved with the help of the city's Taxi Forum. Improvements include :- a new complaints procedure and leaflet; increasing the age limit for a wheelchair accessible vehicles from 10 to 12 years; approval of the phased introduction of CCTV in all vehicles; and better promotion of accessible taxi/Private Hire Vehicle services to taxi voucher recipients.

Future work planned:

Further consideration will be given to how the council can work more proactively and in partnership with car club operators to provide increased access to vehicles. This will include seeking better levels of information about car club provision in the city such as the overall distribution of vehicles; their location e.g. inside and outside parking zones; levels of use of vehicles/spaces by residents; and consideration of how other authorities manage/accommodate car club operators.

The council will continue to develop its Quality Bus Partnership, working with bus operators to facilitate co-operative working on shared outcomes. In particular, the upgrading of the real-time information system will be progressed to enable people to have better access to information and the development of Smartcard technology for bus passengers will be supported and promoted. Through comprehensive and inclusive consultation, increasing the provision of accessible bus stops will continue, with particular emphasis on providing improvements in the outlying areas of the city where current provision is needs attention. Research will also be undertaken to identify and secure alternative funding to increase bus shelter provision. In November 2011, it is intended to seek competitive tenders for the operation of supported bus network contracts. Options will be considered in March 2012 and contracts will commence in September 2012.

The city council will continue to lobby for improved rail services when required and work with Southern Railways on further provision of passenger shelters, cycle storage facilities, and additional CCTV cameras on routes to and from stations, alongside small-scale works to improve station access, especially those stations that serve the Lewes Road corridor.

In order to progress the improvement of taxi services in the city, the council plans to review and amend the Taxi Forum's terms of reference to be amended; additional improvements will be sought to taxi licensing including wheelchair accessible vehicle specifications; a survey to establish levels of unmet demand for taxi services will be undertaken and CCTV will be required to be provided.

Potential barriers faced:

- Continued uptake of car club membership
- Achieving greater distribution of car club vehicles across the city
- Maintaining continued levels of growth in public transport patronage
- Maintaining continued and increased levels of access to public transport

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

7. Promoting Sustainable Transport

7.3 Keeping people safe

Strategy: 7.3.1 Reducing road related injuries

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Reducing road related injuries	Andrew Renault - Head of Transport Policy and Major Projects	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The Council has been continuing to work with Sussex Safer Road Partnership (SSRP) and other stakeholders to deliver a joint programme of enforcement, road safety engineering schemes, education, training and campaigns aimed at reducing casualties particularly amongst our most vulnerable road user groups – which include cyclists, pedestrians, powered two-wheelers (motorcyclists and mopeds) and young drivers (16 – 25yrs). This work has included 'Bikeability' cycle and child pedestrian training, the 'Share the Road' campaign encompassing the 'Exchanging Places' cycle safety initiative and pedestrian distraction awareness, the summer anti drink/drug driving campaign and New Driver Awareness courses.

The Road Safety Team has attended numerous events to promote road safety and provide advice to all types of road user. From September changes were made to the operating times of the School Keep Clear zones to improve safety outside schools; an awareness campaign to underpin the legislative changes has been undertaken.

Future work planned:

Continuing the aforementioned mixed programme of engineering, education, training and publicity but also focusing on seasonal issues; including tackling the reducing conspicuosity of cyclists and pedestrians during the darker conditions of autumn and winter, and the Christmas anti drink/drug driving campaign. The Road Safety Team will attend various events such as the 'White Night' festival and will continue with ongoing partnership work.

The Council is playing an active part in developing the new 2012–2015 business plan for the Sussex Safer Roads Partnership (SSRP). This will secure the future of the current valuable partnership working and enable us to develop the education linked to enforcement programmes that are widely accepted as an effective way to change driver/rider behaviour, i.e. offering education instead of fines and penalty points, for those offenders identified as suitable for such a sanction.

The implementation of two pilot 20mph speed limit areas is planned in Portslade and Stanford, and changes to some speed limits will be implemented over various stretches of the City's A and B Class roads, following recommendations of the Speed Limit Review. Scoping the creation of a large 20mph speed limit across a substantial area within the City centre will take place.

We will continue to monitor collision data; investigating the causes of collisions and this data led approach will enable the most effective and efficient targeting of the limited resources which are available.

Barriers to achieving good performance:

The City's night time economy can be clearly linked to casualties, especially in the area of Kings Road and West Street. Despite the provision of better pedestrian crossing facilities, wider refuges and time controlled Vehicle Activated Signs, pedestrians under the influence of drink/drugs being involved in collisions is still a concern, as are distractions such as mobile phones and personal music players.

The interaction between different types of road user and a blame culture where each group blames the other for road safety issues is hindering progress, and we aim to promote the 'Share the Road-Share the Responsibility' message even harder in the next 6 months in order to raise awareness of the personal responsibility each road user has for making the roads safer for all to use.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

7. Promoting Sustainable Transport

7.4 Maintaining the city's transport infrastructure

Strategy: 7.4.1 Improved road and pavement condition

Action	Responsibility	Action Status	Start Date	End Date	% Comp.
Progress update: Improved roads and pavement condition	Andrew Renault - Head of Transport Policy and Major Projects	Ongoing	01/04/2011	31/03/2012	

ACTION PROGRESS COMMENTS

Progress so far:

The council has been busy resurfacing or reconstructing roads and footways identified from the national and local indicators. Marine Parade from near the Aquarium towards the Marina, Sackville Road from the Sackville Trading Estate to the railway bridge and Goldstone Villas from Blatchington Road to Clarendon Road have all had their roads resurfaced as these were all National Indicator failures. Many small footway areas have been repaired that were local indicator failures. All of this work has been funded from the Local Transport Plan.

Future work planned:

The works programme for the LTP will continue and be completed before the end of December 2011. Further work is planned for Marine Parade plus some other sites currently being identified. More footway failures will be addressed too and these should be completed before Christmas.

Barriers to achieving good performance:

These works are not very weather dependant but the aim is to complete them well before the worst of the winter. All of this work is done by a reputable contractor and is guaranteed for a year so any failures of workmanship or materials will be rectified before the end of the maintenance period.

Last Updated - 10/11/2011

Accountable Strategic Director: Geoff Raw

